

# APsmart Rapid Shutdown Solution

## Technical Training



**APsmart**  
ALTENERGY POWER

BRIGHT SOLAR  
SOLUTIONS

# who we are?

## Who is APsmart ?



- Global provider of MLPE (module level Power Electronics) equipment for the solar industry.
- Worldwide BUs and offices: USA (Seattle, San-Francisco); EMEA (Lyon - France, Rotterdam - Netherlands), China (Jiaxing, Shanghai), Australia (Sydney) and LATAM (Guadalajara - Mexico).
- Manufacturing capabilities include Jiaxing in China and Miao-Li in Taiwan.
- R&D centers in Cupertino - USA and Jiaxing - China
- Serving customers in more than 90 countries, with local teams dedicated directly to customers.

## Global Multi Platform MLPE Technology Leader



## MLPE Product Lines & Bankability



Founded in  
Silicon Valley  
in 2010



More than 100K  
installations monitored  
worldwide



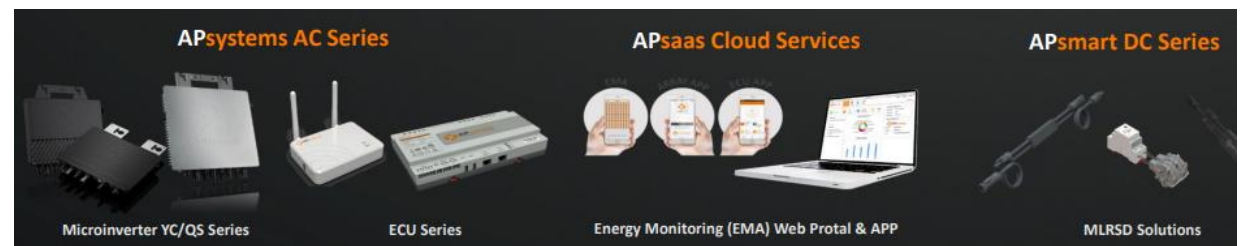
Company Profitable  
since 2012, strong  
bankability



ISO 9001, ISO  
14001  
QA Certified



Technology  
protected by  
over 100 patents



# who we are?

## Who is APsmart & What its MLRSD Solutions

- Dedicated business division for **DC applications**
- Leverages APsystems' proven **expertise in MLPE**
- Excellent **SoC (System on Chip)** IC design capability
- Meets **NEC 2017/2020 690.12** Rapid Shutdown requirements
- Ideal for all existing **String or Central** inverters.
- Applications for any **Residential, Industrial** systems.

## Partnership Examples



Authorize official distributor in Thailand and Vietnam market





# who we are?

## Who is Alternative Power Solution Co., Ltd. ?

### COMPANY BACKGROUND

- Alternative Power Solution Co., Ltd. (APS) is Thai companies in the field of Renewable energy system, Electrical power system 0.4kV-115kV and Constructions, providing engineering design, installation, test and commissioning of renewable energy power plant and electrical power system.
- APS was established in A.D. 2010 with its head office in Bangkok, Thailand and is owned by its management and staff. It has more than 10 professional engineers who are well qualified and experienced in their respective fields of engineering. Most of the APS is engineering staff draws from electrical, civil and mechanical fields of disciplines.



# Rapid Shutdown Solutions Product & System Introduction

Meets NEC 2017/2020 690.12 Rapid Shutdown requirements

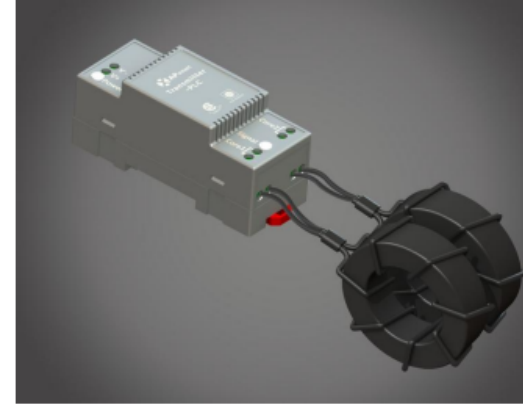
Raising the bar in innovative  
DC MLPE solar power systems



## RSD-S-PLC

- Meets NEC 2017 & 2020 (690.12) requirements
- Executes rapid shutdown of system when Transmitter-PLC signal is absent
- Meets SunSpec requirements

Raising the bar in innovative  
DC MLPE solar power systems



## TRANSMITTER-PLC

- Meets NEC 2017&2020 (690.12) requirements
- Switching off Transmitter-PLC results in rapid shutdown of the output of PV modules
- Meets SunSpec requirements
- Equipped with single/dual core
- Optional 85-264VAC power supply
- Optional 180-550VAC power supply

Raising the bar in innovative  
DC MLPE solar power systems



## RSD-D

- Meets NEC 2017 & 2020 (690.12) requirements
- Executes rapid shutdown of system when Transmitter-PLC signal is absent
- Meets SunSpec requirements
- Dual-input channel

## RSD START KIT



Smart Signal Detector  
RSD-EYE+  
Operation Manual

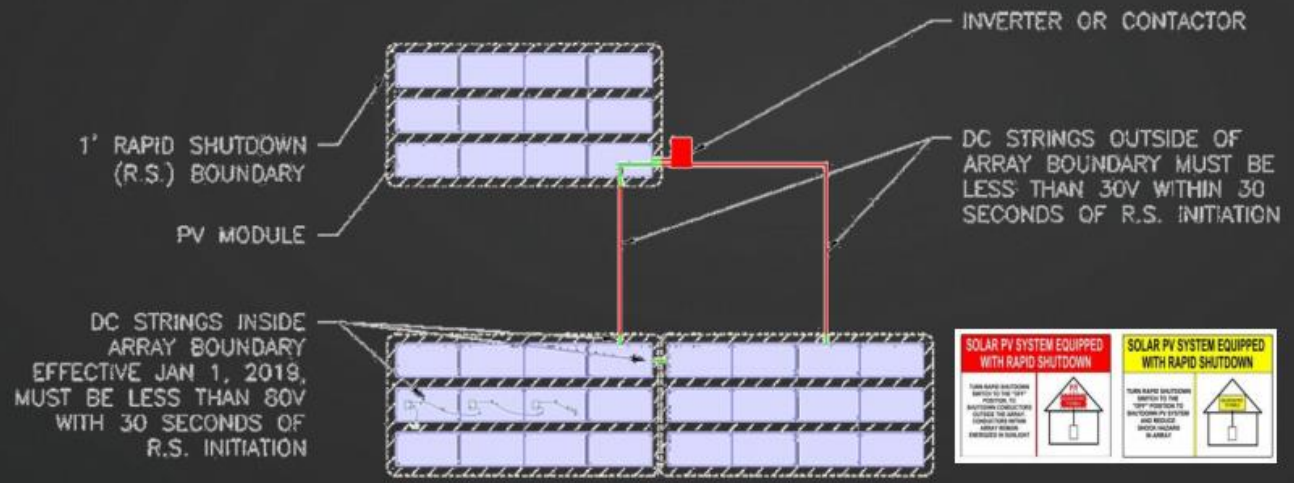


# NEC 2017 690.12 Module Level Rapid Shutdown

NEC® in Effect  
1/1/2021



- 2020 NEC® - 9
- 2017 NEC® - 27
- 2014 NEC® - 8
- 2008 NEC® - 2
- County/Municipality NEC® regulation only - 4



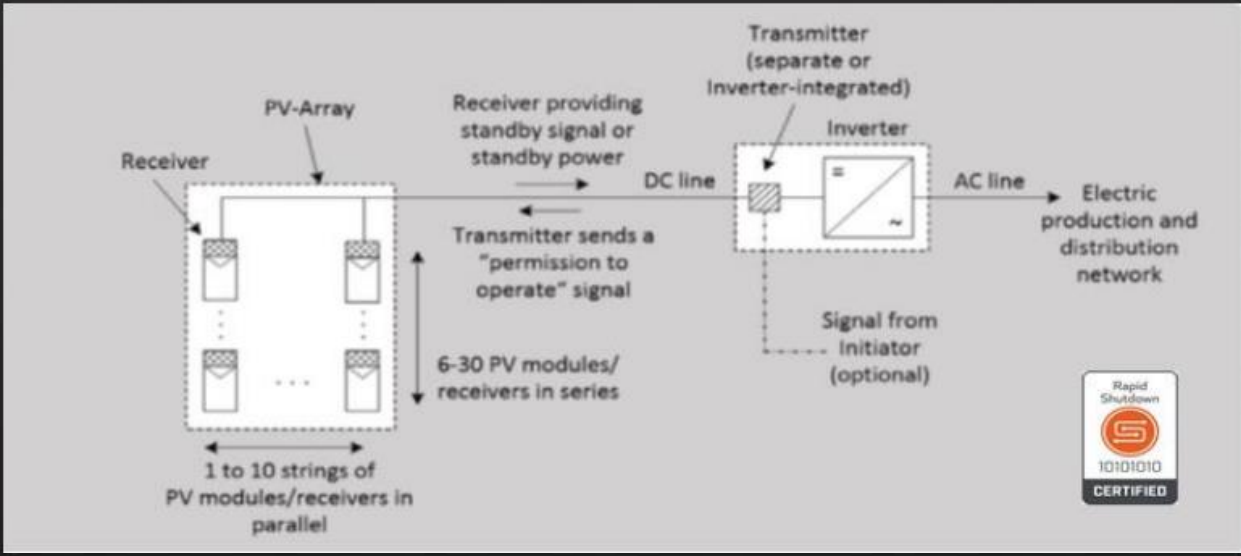
PV module-level power control and safety ("rapid shutdown") is required in 24 states starting in January 2019



SunSpec Alliance global leaders have developed an open standard rapid shutdown communication solution



SunSpec is launching a Rapid Shutdown Certification Program

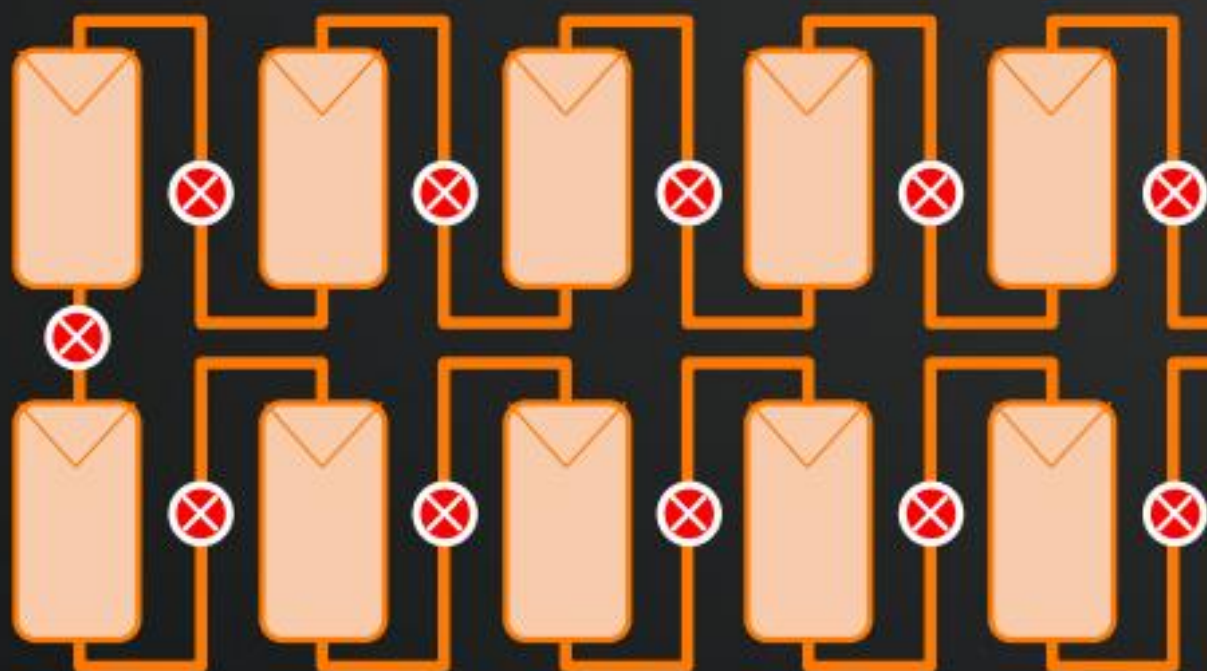




## APsmart Rapid Shutdown System Solution

Rapid shutdown the output of PV modules,  
Module DC Voltage < 80V **within 30s in 1 foot.**

(NEC2017)



Rapid shutdown the output of strings,  
Array DC Voltage < 30V **within 30s.**

(NEC2014)

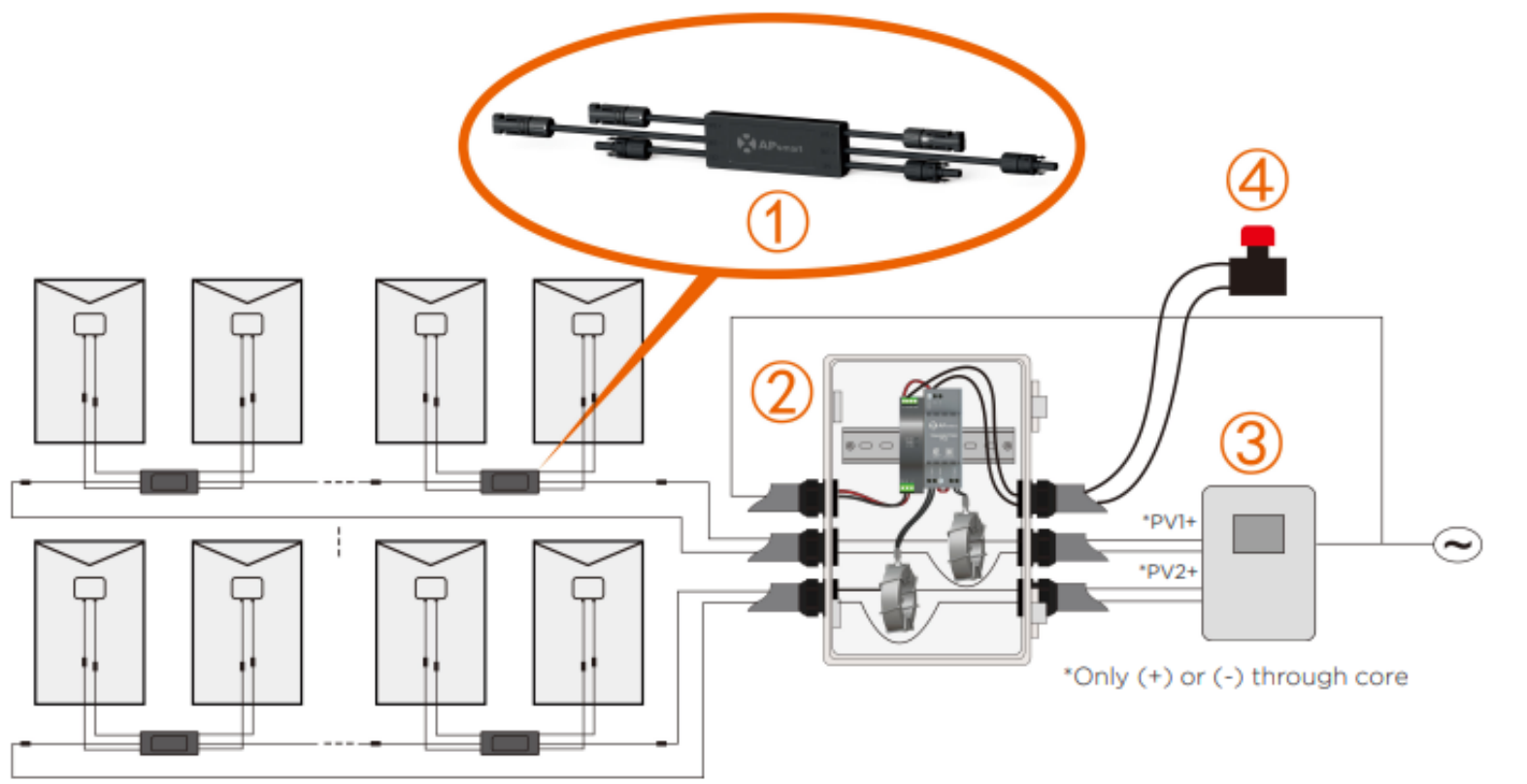


String / Central Inverter

Grid

**RSD-S-PLC (receiver)** connects to each PV module to realize module-level rapid shutdown, receive the "heartbeats" signals sent from **Transmitter-PLC (transmitter)**.

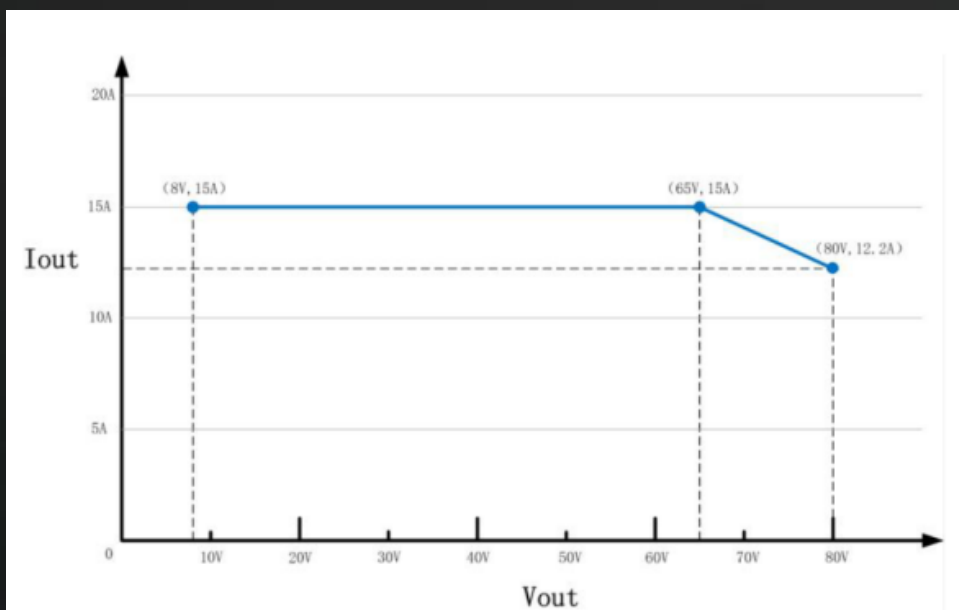
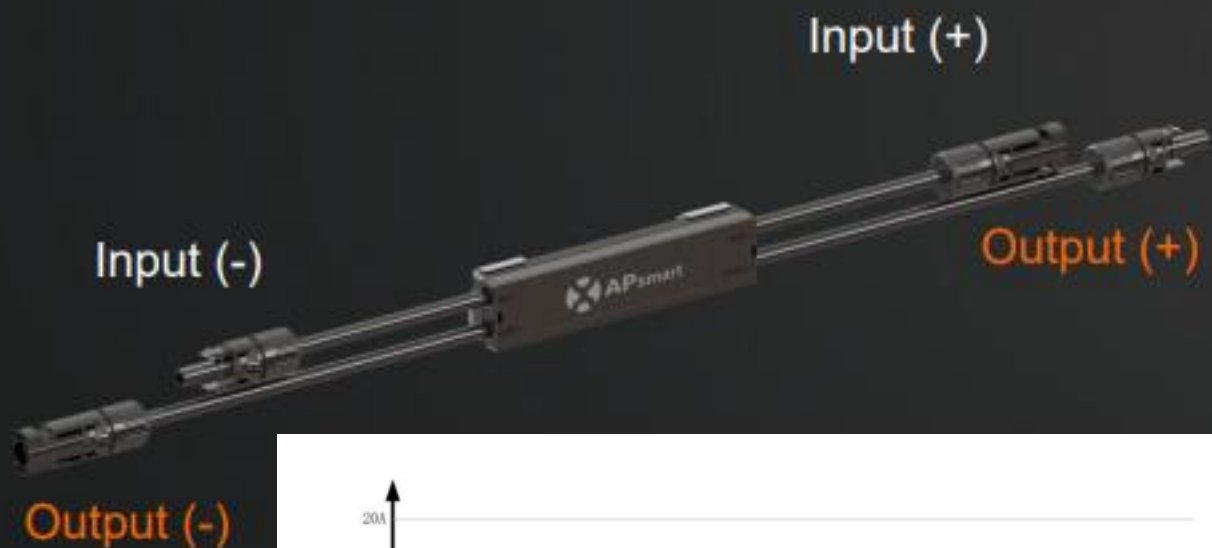
# APsmart Rapid Shutdown System Solution



- ① RSD-D
- ② Transmitter-PLC-Outdoor Kit
- ③ Inverter
- ④ Emergency stop button box: Press the emergency stop button, the transmitter 12VDC power supply is disconnected, the RSD closes the output, and the system rapid shutdown



## Receiver: RSD-S-PLC Structure & Features



### Simple

- ❖ Meets NEC 2017(690.12) & SunSpec RSD requirements.
- ❖ Depend on inverter monitoring function, limited noises.

### Flexible

- ❖ Small and light, clips to module frame with no drilling.
- ❖ Works with Bifacial & corner J-box applications

### Reliable

- ❖ Designed with redundancy topology.
- ❖ Highly integrated RSD ASIC chip designed by APsystems, fewer electrical components on PCB.

### Powerful

- ❖ Less power consumption (<1W), higher power rating.
- ❖ Lower minimum operation voltage (7.7v), longer module operating period and more energy deliver.

# Receiver: RSD-S-PLC Structure & Features



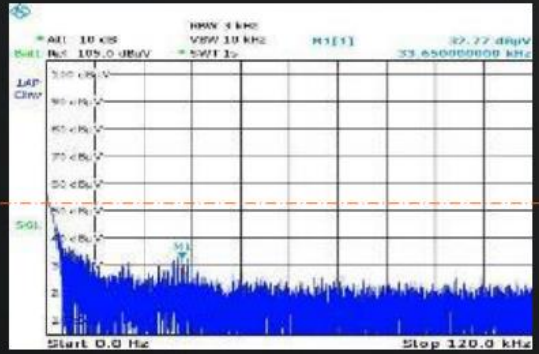
## Stable

- ❖ Eliminates AFCI Unwanted Tripping
- ❖ RSD-S-PLC Noise Spectrum Density is far away from AFCI noise

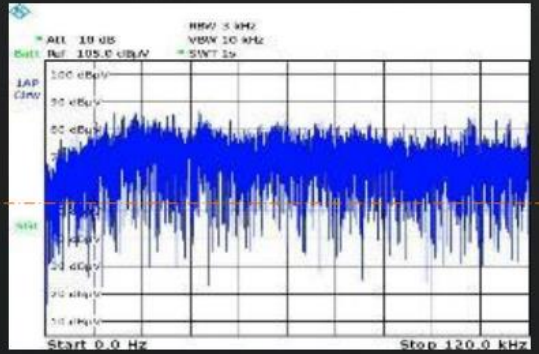
## Compatible

- ❖ Protected by bleed-down circuit, can survive over 40A reverse current, feasible to 25A fuse rated PV modules.
- ❖ It is feasible with PV + Storage systems.

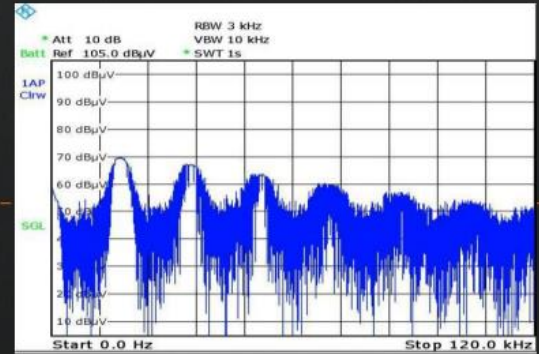
### Noise Spectrum Density Comparison



RSD-S-PLC Noise



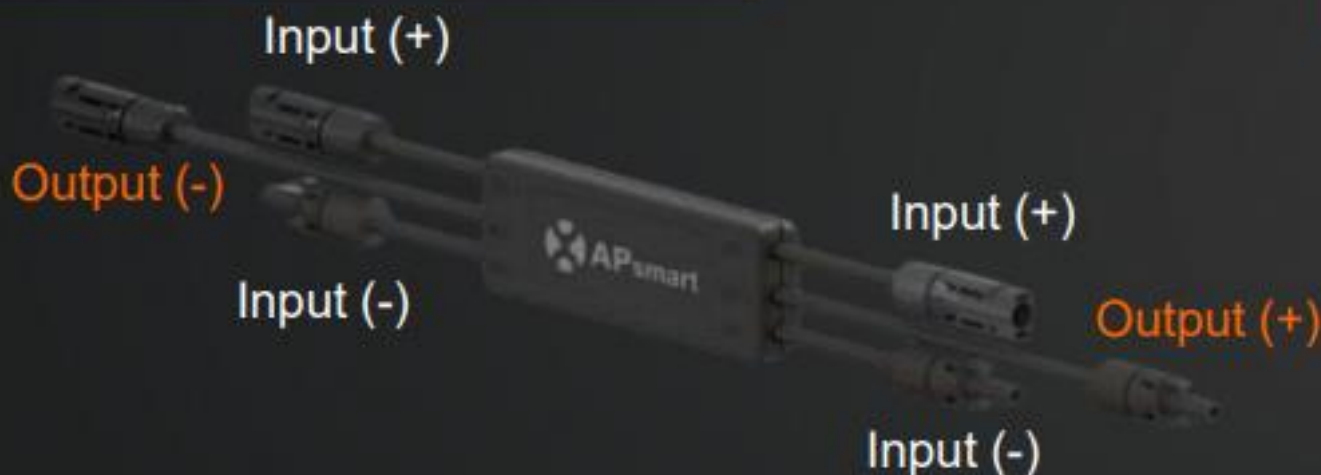
Arcing Noise



AFCI Tripped Device Noise



## Coming Now! RSD-D



### More Cost Effective

❖ Dual-Input channels allowing two modules controlled by one RSD device.

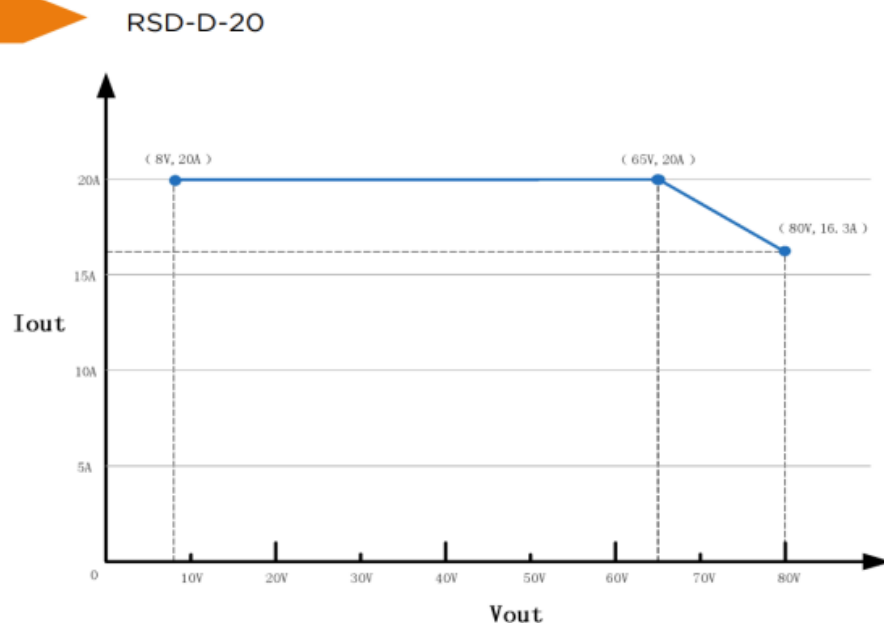
### More Flexible

❖ Input 500mm/Output default: 2200mm, optional: 2400mm, easier to install and spend half time.

### More Powerful

❖ Designed for large cell PV module up to 800W, come with 3 models based on maximum input current ( $I_{max}$ ): 15A, 20A and 25A.

### I-V Curve

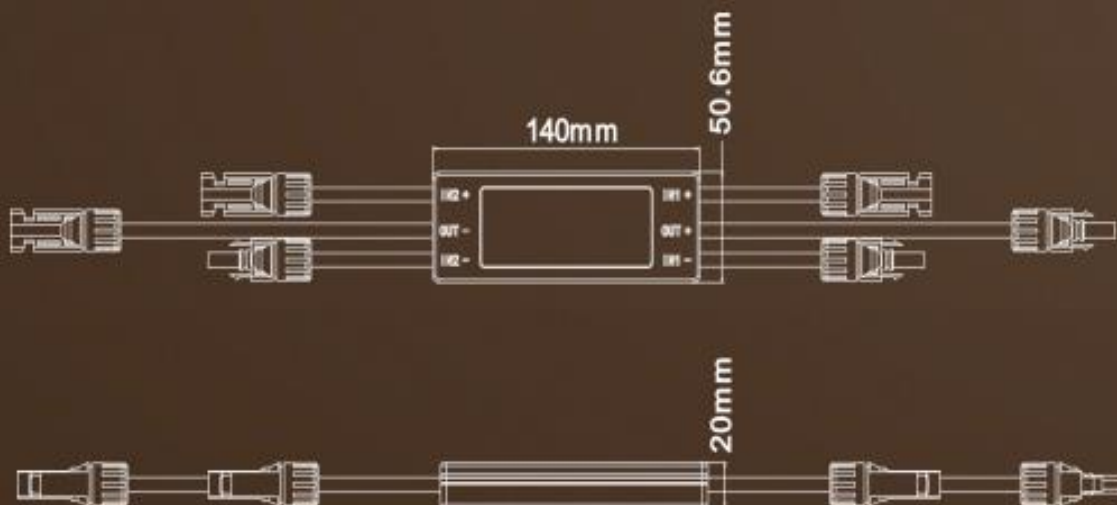


Rating type	RSD-D-15-1500	RSD-D-20-1500	RSD-D-25-1500
a) Maximum System Voltage	1500V	1500V	1500V
b) Number of Input Channel	2	2	2
c) Range of input operating voltage (dc)	8V-80V for each Channel	8V-80V for each Channel	8V-80V for each Channel
d) Max cord guage	12 AWG/4mm <sup>2</sup>	12 AWG/4mm <sup>2</sup>	10 AWG/6mm <sup>2</sup>
e) Max Input short circuit current	25A for each Channel	25A/38A* for each Channel	38A for each Channel
f) Max Output Voltage (dc)	160V	160V	160V
g) Max Output Current (dc)	15A	20A	25A

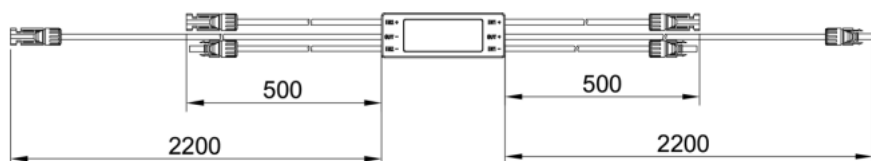


## RSD-D Technical Data and Dimensions

### Dimensions



RSD-D cable length



### Technical Data

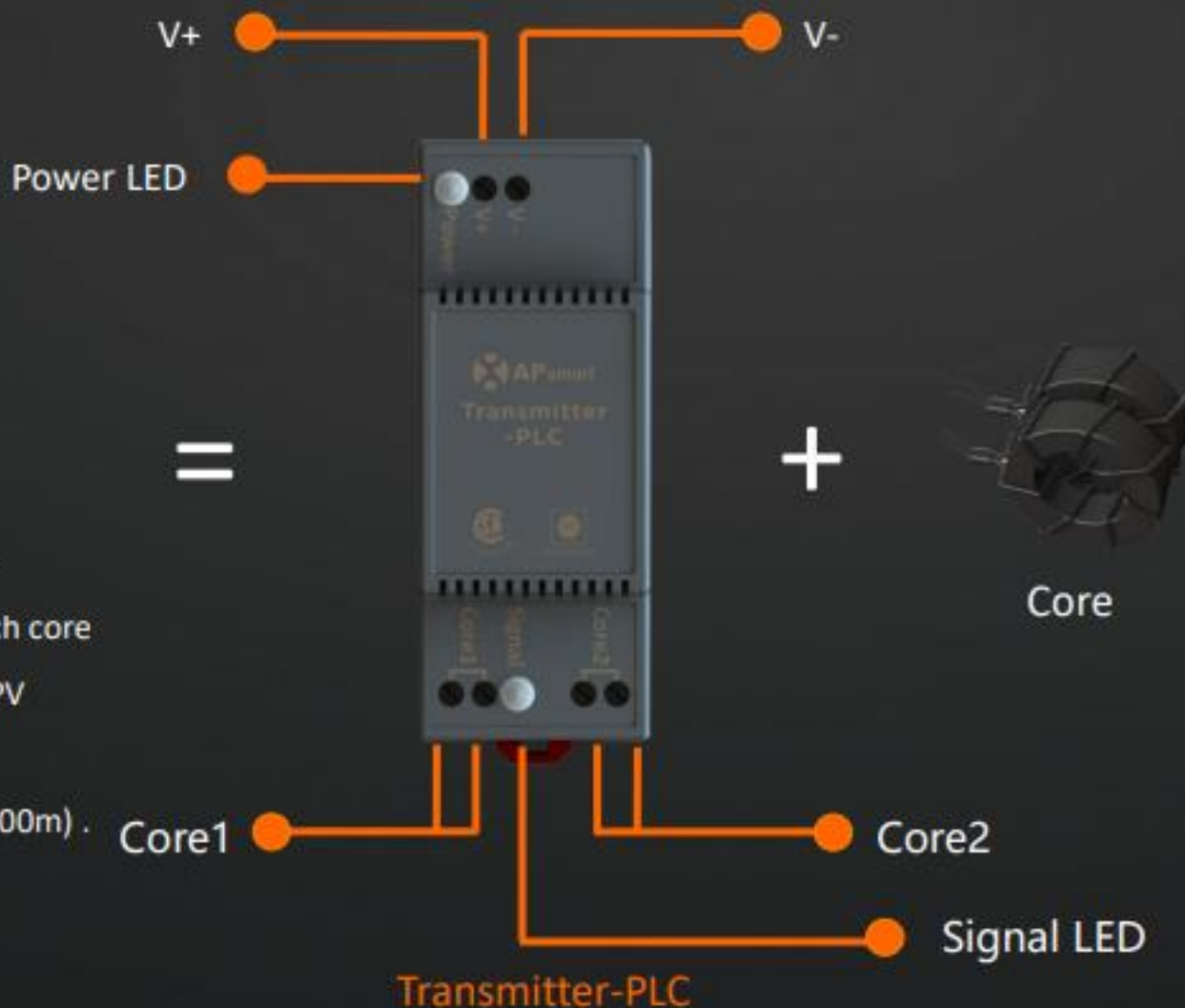
Input (Output) Voltage Range	8-80V V Per Channel
Maximum Cont. Input Current (Imax)	15A/20A Per Channel
Output operating Voltage Range	16-160V
Maximum Output Current	15A/20A
Maximum System Voltage	1000V/1500V
Ambient Temperature Range	-40°C to +75°C (-40°F to +167°F)
Connector	MC4 or MC4 Compatible
Over temperature protection	Yes
Enclosure Rating	Type6P/IP68
Safety Compliance	NEC2017 & 2020 (690.12));UL1741;

## Transmitter-PLC: Structure & Features

LEDs	Power	Signal	Indicated
Colors	Yellow	Green	
Status	On	Blink	Power on & operating
	Off	Off	Power off or Malfunctions
	On	Off	Reboot

### Features

- Meets NEC 2017 (690.12) and SunSpec requirements.
- Switch off transmitter-PLC, rapid shutdown the output of PV modules
- Equipped with single/dual core, large core to hold up to 10 strings, each core maximum allowing current is 150A, each string maximum allowing 30 PV modules based on SunSpec required.
- Max length for homerun from PV (+) to PV (-) on inverter is 1000 ft (~300m).
- Pass either positive or negative homerun through cores only.



## Package: Outdoor Kit Structure & Features

Transmitter-PLC Outdoor Kit includes a Transmitter-PLC with one or two cores, outdoor enclosure, 85-264VAC or 180-550VAC power supply. It could be used in residential or commercial project.



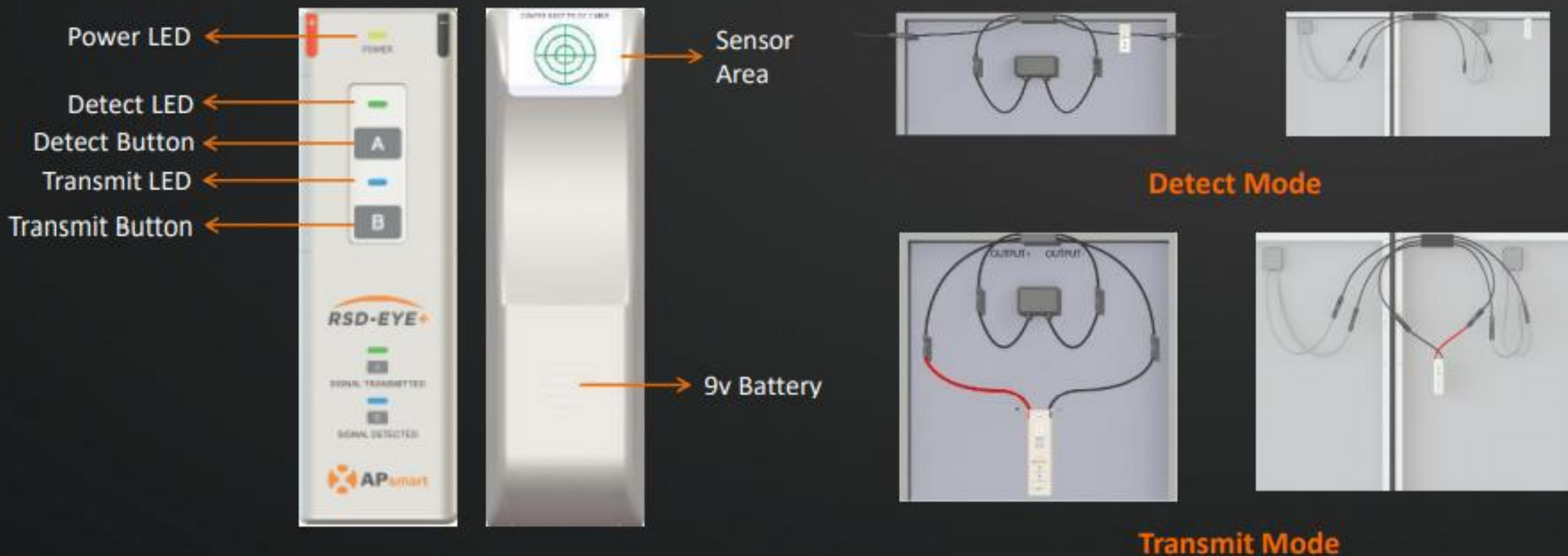
### Features

- Meets NEC 2017/2020 (690.12) requirements
- Switch off transmitter-PLC, rapid shutdown the output of PV modules
- Meets SUNSPEC requirements
- Equipped with single core with 85-264VAC power supply for single phase.
- Equipped with dual cores with 180-550VAC power supply for 3 phases.
- Connect wires (22AWG) to AC side of power supply must be from the grid AC branch.

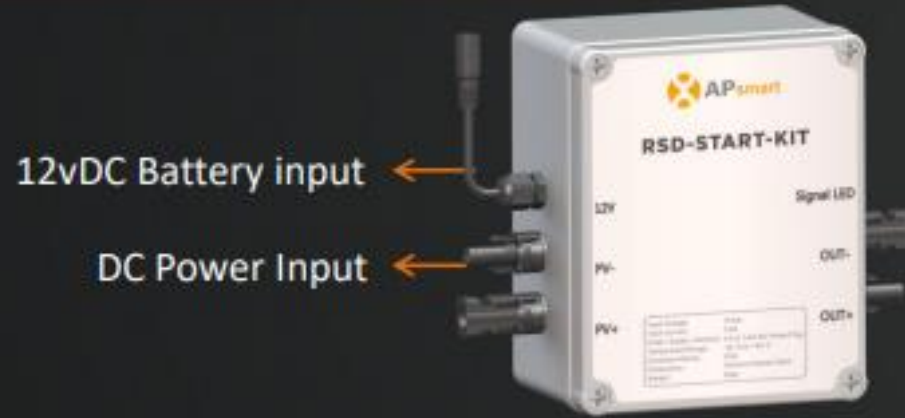
Transmitter-PLC Outdoor Kit



# Tool: RSD-EYE+ Detector



## Tool: RSD-START KIT

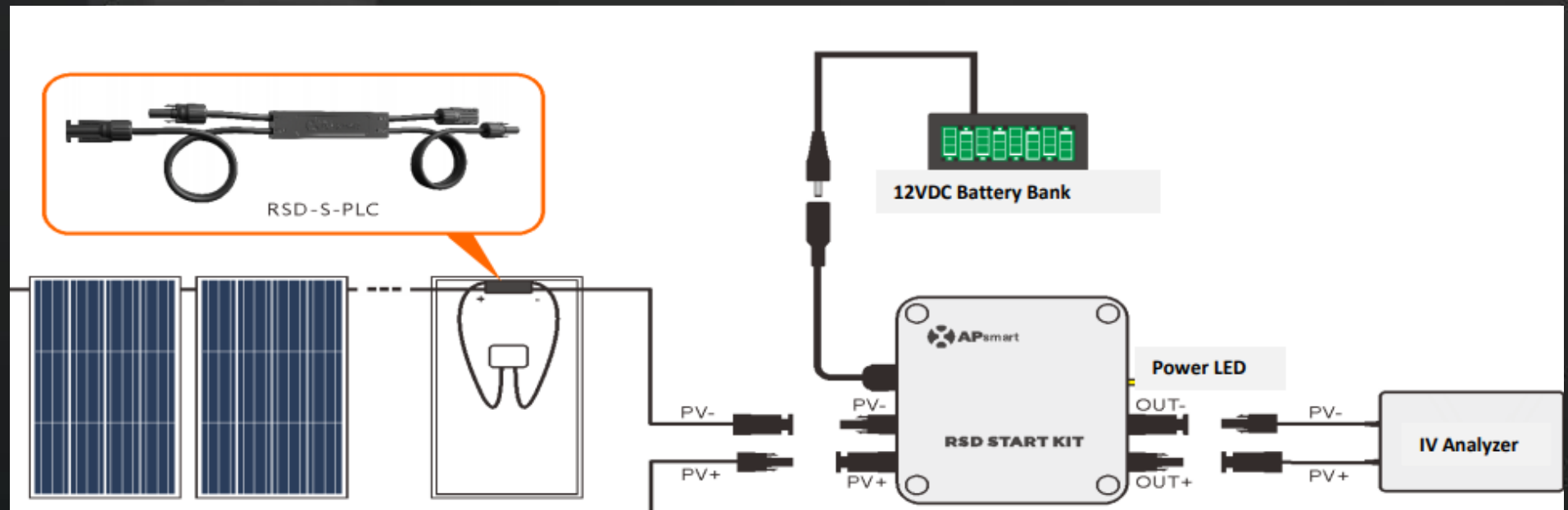


12vDC Battery input

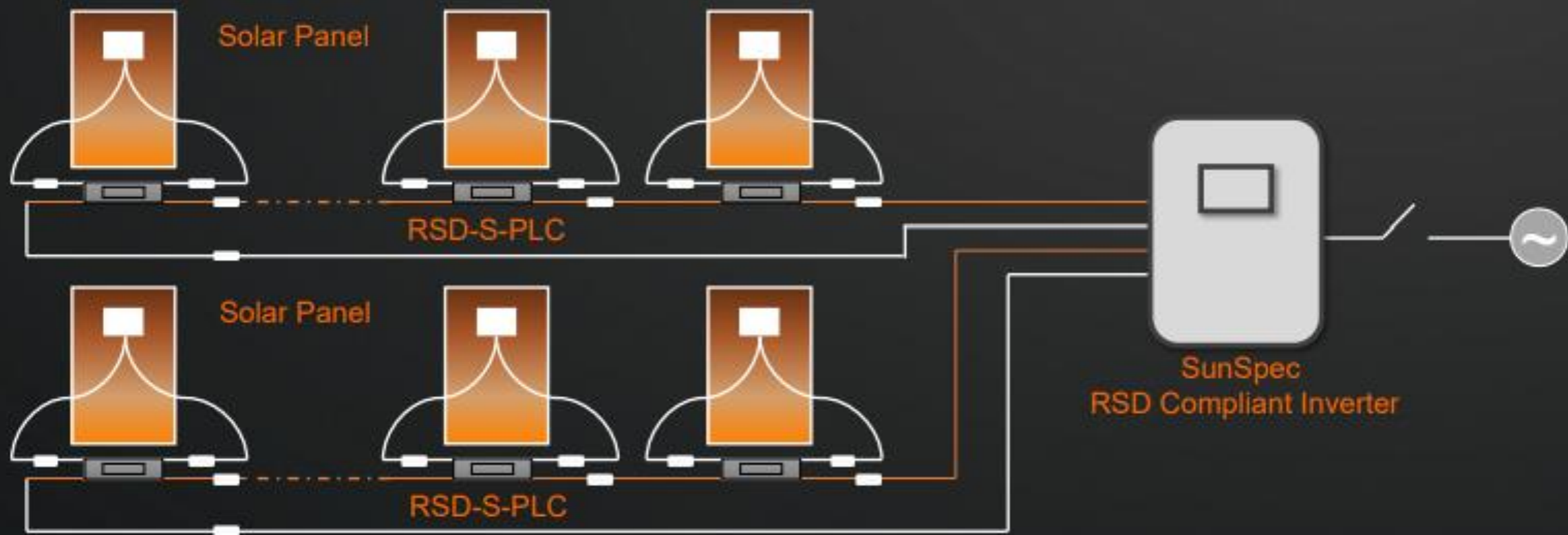
DC Power Input

For PV system installed SunSpec RSD compliant solutions:

- Measure string DC voltages with DMM.
- Perform megger test by turn on string independently.
- Perform IV curve tracing for string level by PV Analyzer.
- Perform string inverter self-checking function without turning on grid.



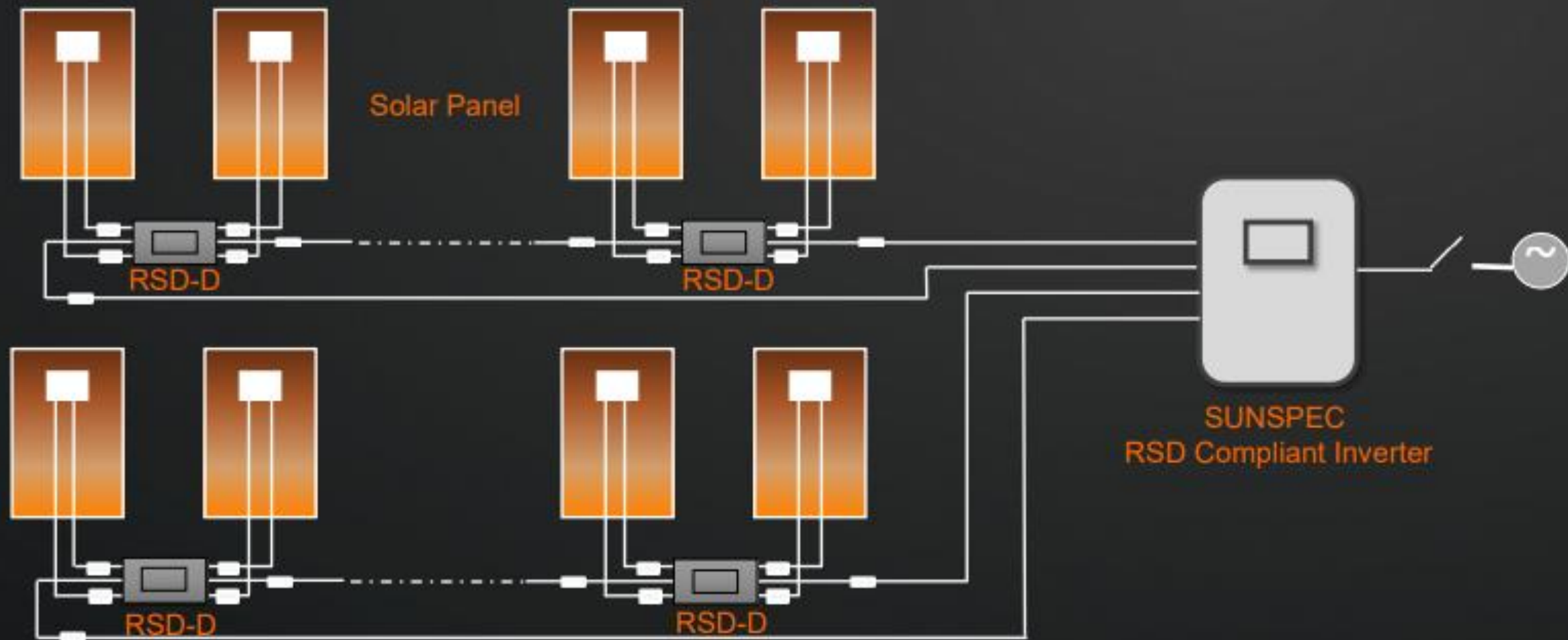
# Application #1: For SunSpec RSD Compliant Inverters with RSD-S



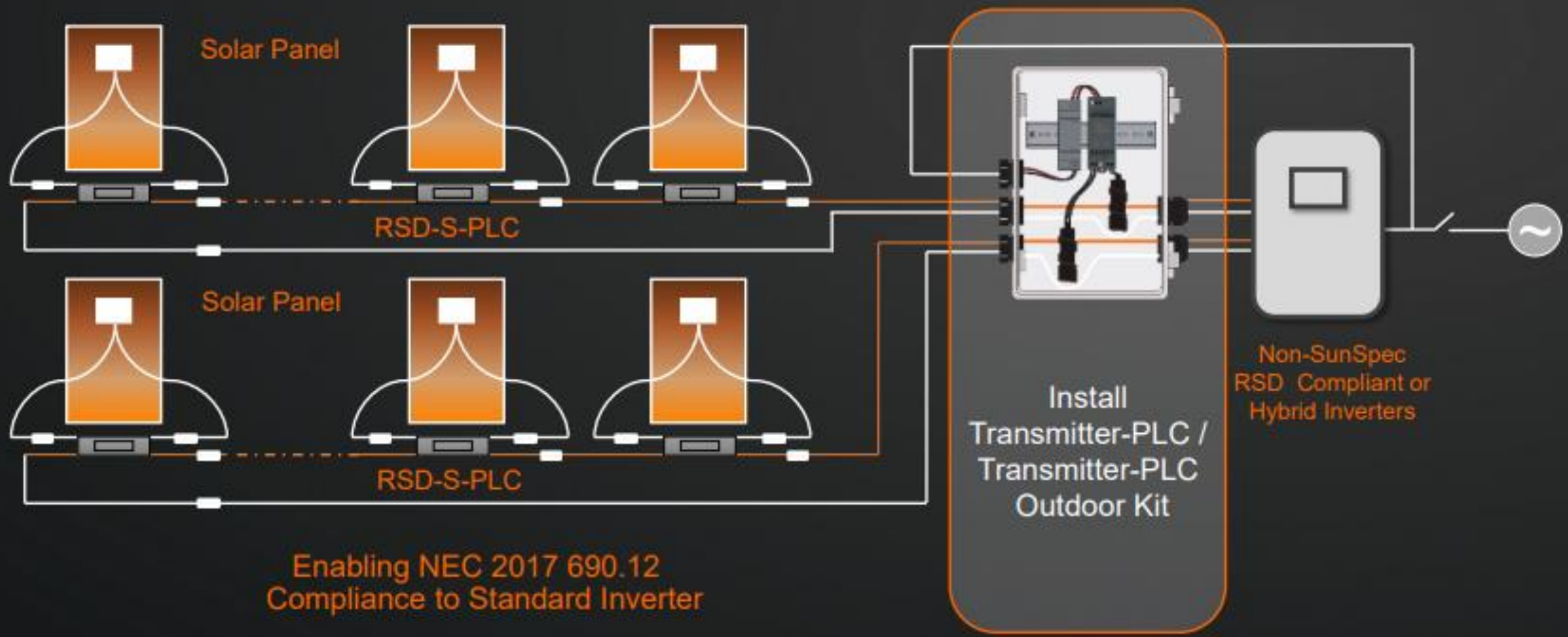
Only need RSD-S-PLC for Modules



## Application #1: For SunSpec RSD Compliant Inverters with RSD-D

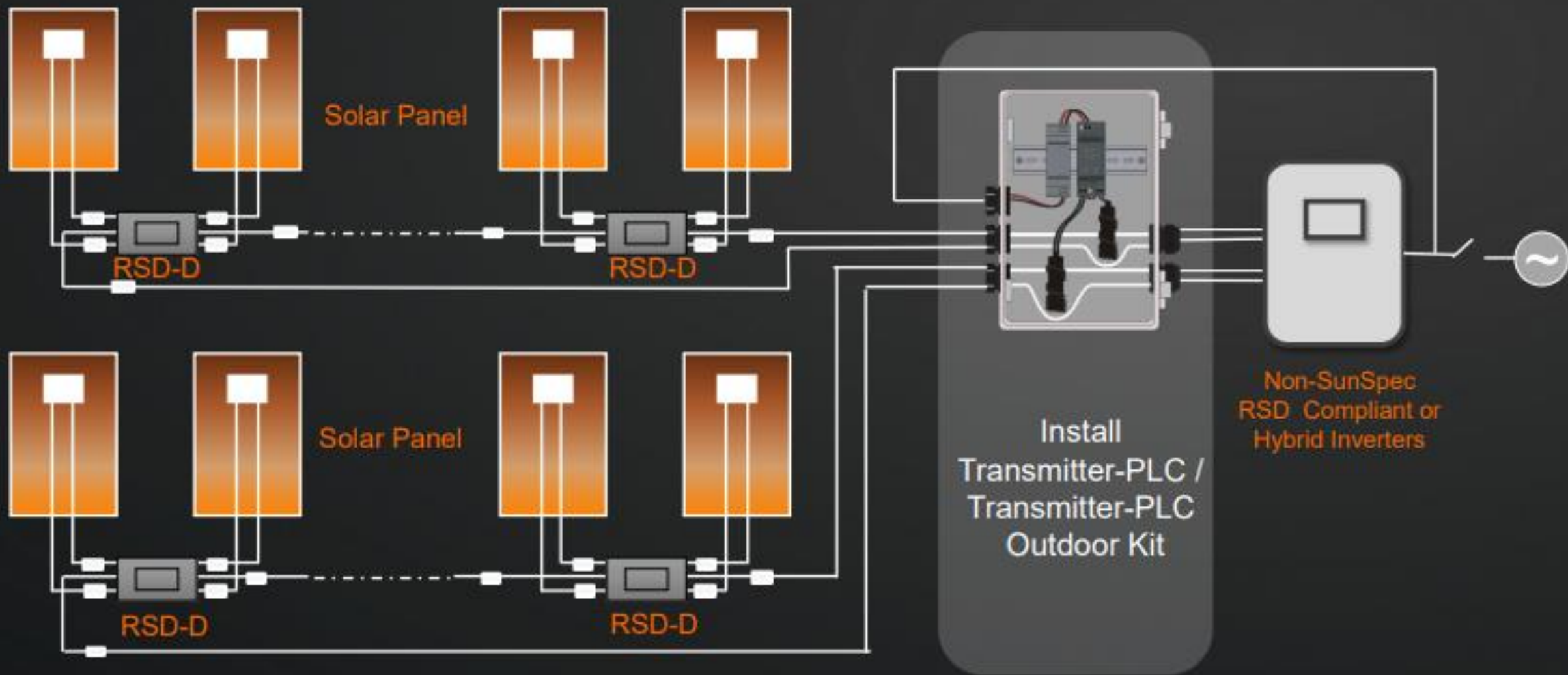


# Application #2: Non SunSpec RSD Compliant & Hybrid Inverters with RSD-S



Enabling NEC 2017 690.12 Compliance to Standard Inverter

# Application #2: Non SunSpec RSD Compliant & Hybrid Inverters with RSD-D



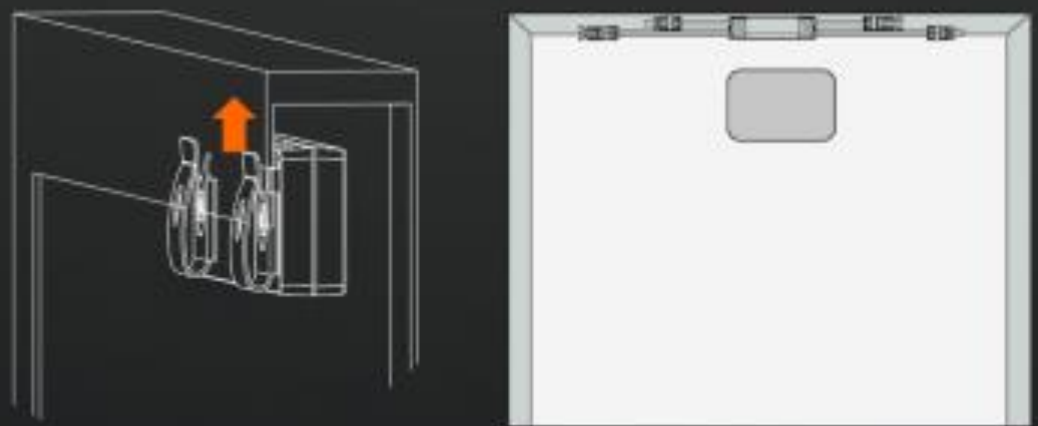
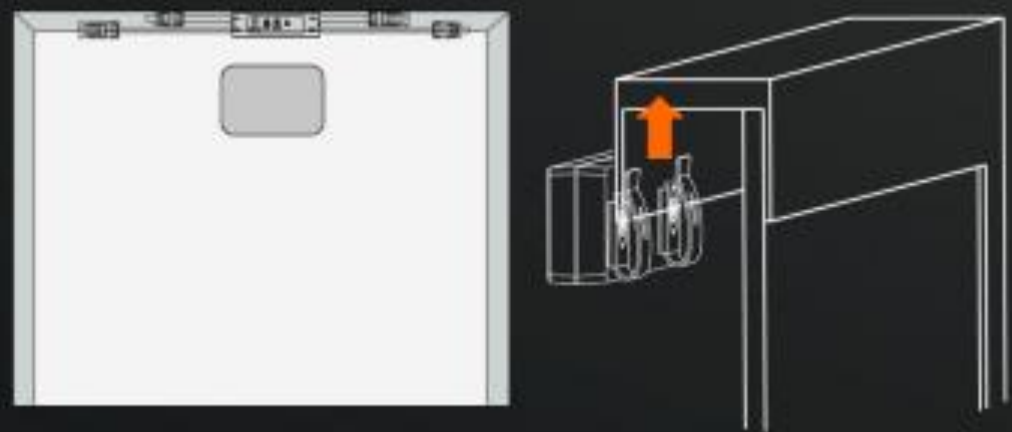


Step 1: RSD-S-PLC Mounting



Method 1: Clip the RSD-S-PLC facing out on the outside of the module frame (Recommend)

Method 2: Clip the RSD-S-PLC facing the back of the module under the lip of the module frame



RSD-S-PLC outputs a DC voltage of 0v when out of box.

## Step 1: RSD-S-PLC Mounting

## Step 2: Connect With PV Module

Method A : Front buckle



Method B : Back buckle



Method A : Front buckle



Method B : Back buckle



- After connected with PV module, RSD-S-PLC outputs a DC voltage range **0.6 – 1v**.
- Always connected with PV modules **before** connecting homerun to inverter's MPPT.

Step 1: RSD-S-PLC Mounting

Step 2: Connect With PV Module

Step 3: String Wiring



## Installation best practice & confirmation:

- Step 1: Connecting RSD-S-PLC with PV module first:

$$V_{rsd} = 0.6 \sim 1v$$

- Step 2: Connecting RSD-S-PLCs together into string, measure each string's open-air DC voltages before connect to MPPT:

$$V_{string} = (0.6 \sim 1v) \times \#RSD-S-PLCs$$

- Step 3: Comparing each string's DC voltages, all should be identical ( $V_{avg}$ ) as balanced strings on the same MPPT :

$$\text{Checking connections \& devices if: } V_{string} < V_{avg} \text{ OR } V_{string} \gg V_{avg} \text{ OR } V_{string} = 0$$



Step 1: RSD-S-PLC Mounting

Step 2: Connect With PV Module

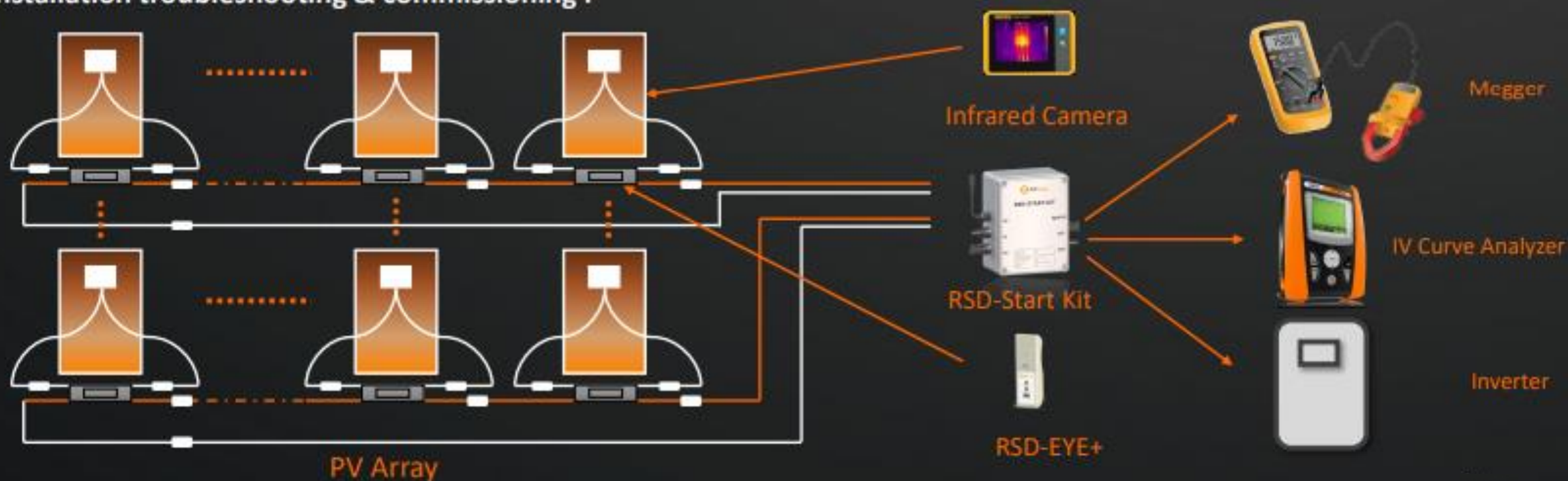
Step 3: String Wiring

Step 4: Connect to String Inverter

### Installation recommendation:

- Mounting RSD-S-PLC devices to PV modules **on the ground**, then move the whole package up to the roof.
- Always connecting homerun to inverter as the **LAST** step after finishing all installs & tests.
- Always disconnecting homerun from inverter as the **FIRST** step before operating any electrical test on modules.

### Installation troubleshooting & commissioning :



## Step 1: RSD-D Mounting



Method 1: Clip the RSD-D facing out on the outside of the module frame (Recommend)



Method 2: Clip the RSD-D facing the back of the module under the lip of the module frame



RSD-D outputs a DC voltage of **0v** when out of box.

## Step 1: RSD-D Mounting



## Step 2: Connect With 2 PV Modules



- After connected with both PV modules, RSD-D outputs a DC voltage range is **1.2v – 2v**.
- Do **NOT** disconnect the PV module from RSD-D without first disconnecting the AC power.
- Do **NOT** short-circuit the RSD (RSD string) output cables, otherwise will damage the devices.

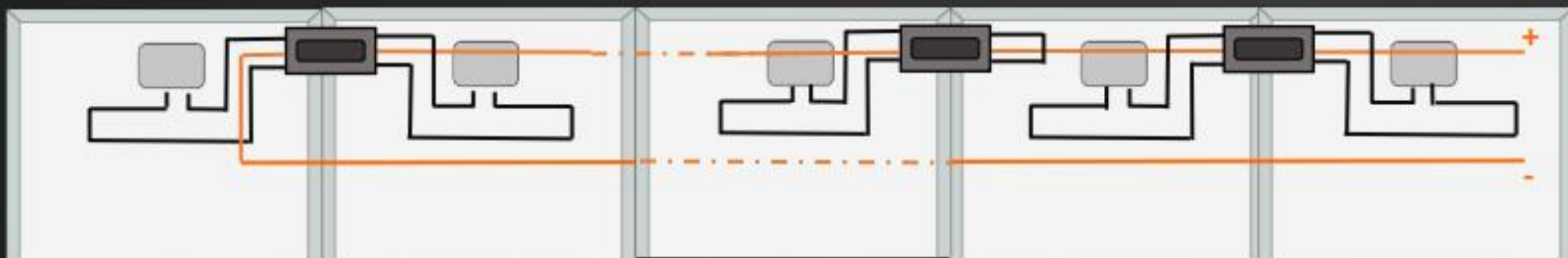




Step 1: RSD-D Mounting

Step 2: Connect With 2 PV Modules

Step 3: String Wiring



- After connecting all devices into strings, its total string DC open-air voltages is  $V_{string} = 1.2 \sim 2v \times \#RSD-Ds$
- Following the same installation best practices & confirmation, troubleshooting & commissioning process as RSD-S-PLC, replaced its DC output value as above.
- RSD-D-15A and RSD-S-PLC are **compatible** to be installed together in the same string, but **NOT** for RSD-D-20A.
- When connecting the RSD-D to only one PV module, use **INPUT1** port **ONLY**, then short **INPUT2** on the unused side, otherwise the RSD-D will have risk of be damaged. It has the same DC output value remain as **1.2 ~ 2v**.

Step 1: RSD-D Mounting

Step 2: Connect With 2 PV Modules

Step 3: String Wiring

Step 4: Connect array to Inverter

### Installation recommendation:

- Mounting RSD-D devices to PV modules on the roof rather than on the ground.
- Following same installation recommendations as RSD-S-PLC for connecting with inverters.
- Mounting devices on the position where are close to both modules' junction boxes as much as possible, also where can be easy to reach by operators as much as possible.



Horizontal



Vertical

Step 1: RSD-D Mounting

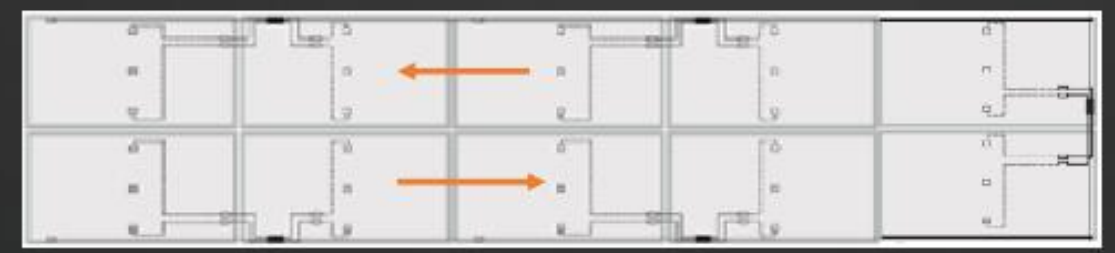
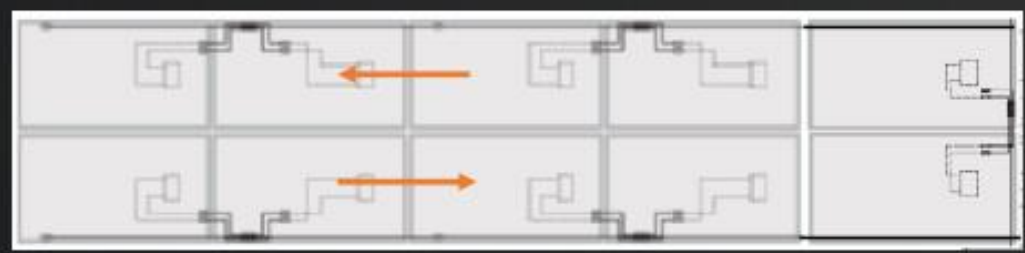
Step 2: Connect With 2 PV Modules

Step 3: String Wiring

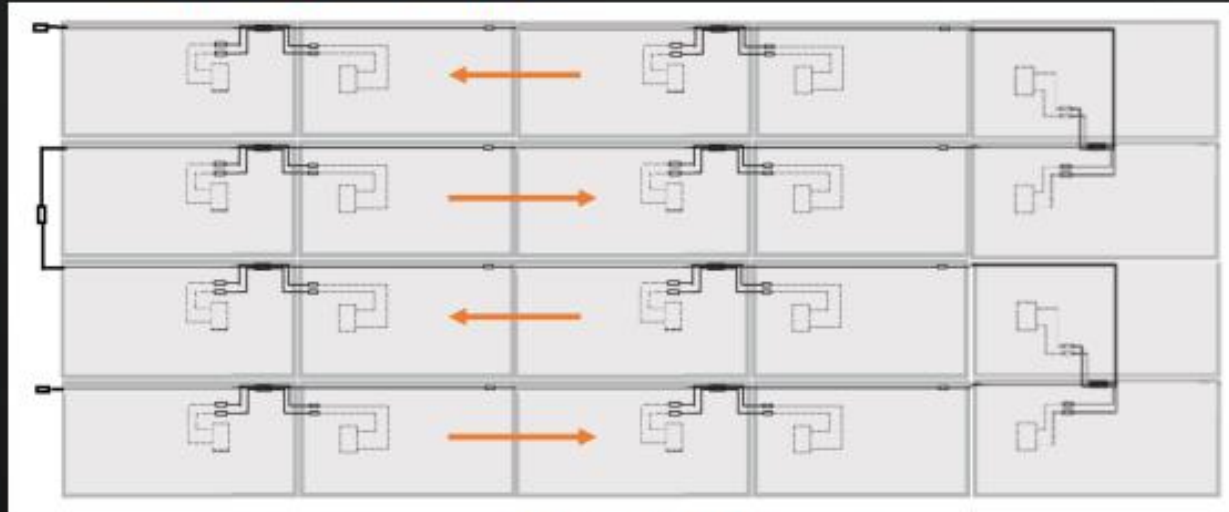
Step 4: Connect array to Inverter

- Horizontal array design example for RSD-D 2200mm output (Default)

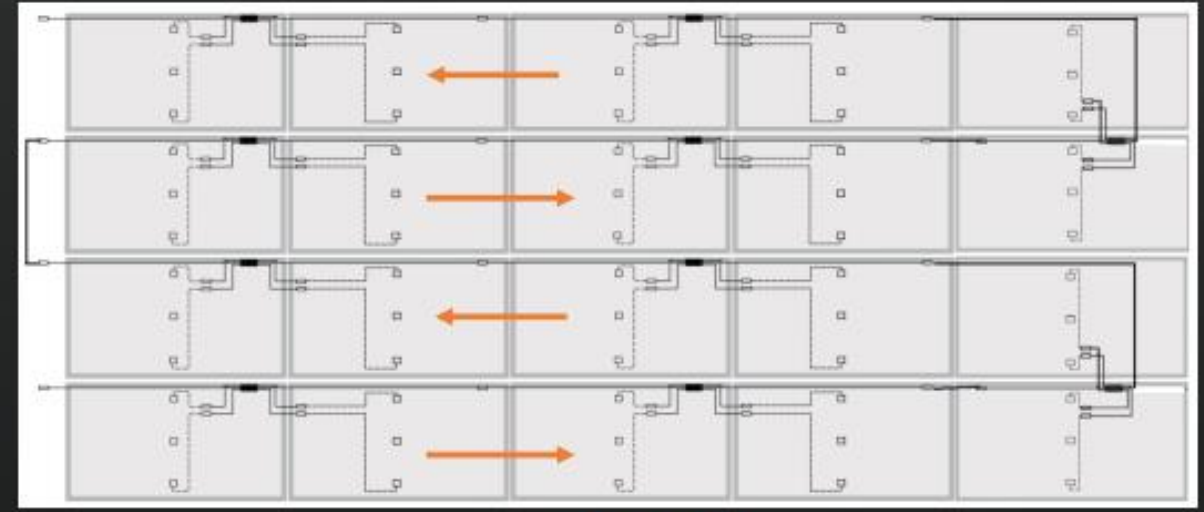
Array with walking path



Array without walking path



Integrated J-Box



Triad J-Box



Step 1: RSD-D Mounting

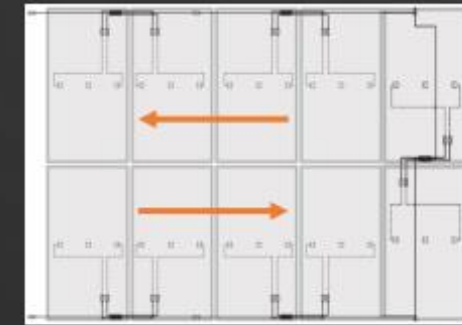
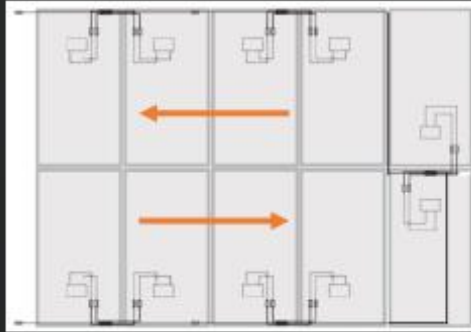
Step 2: Connect With 2 PV Modules

Step 3: String Wiring

Step 4: Connect array to Inverter

- Vertical array design example for RSD-D 2200mm output (Default)

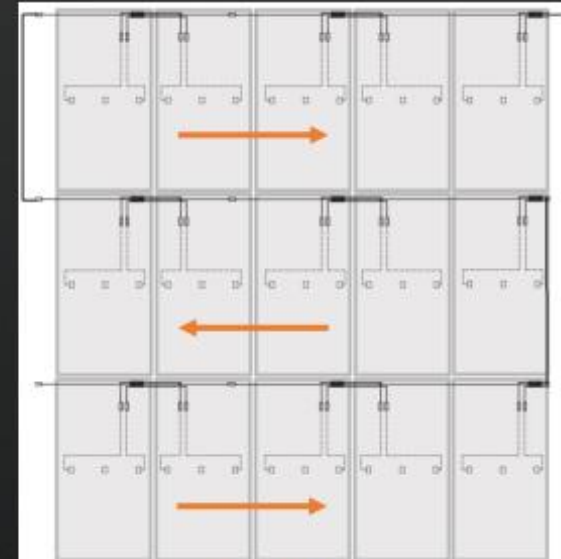
Array with walking path



Array without walking path



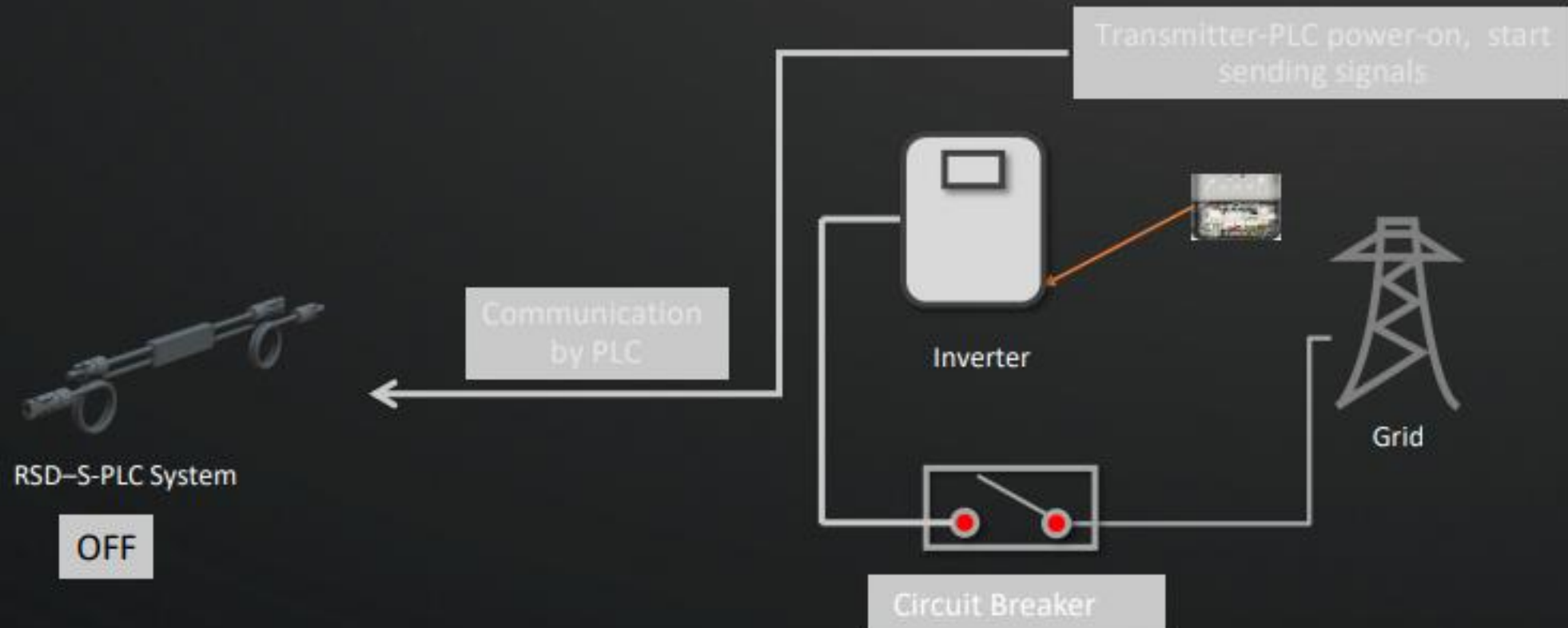
Integrated J-Box



Triad J-Box

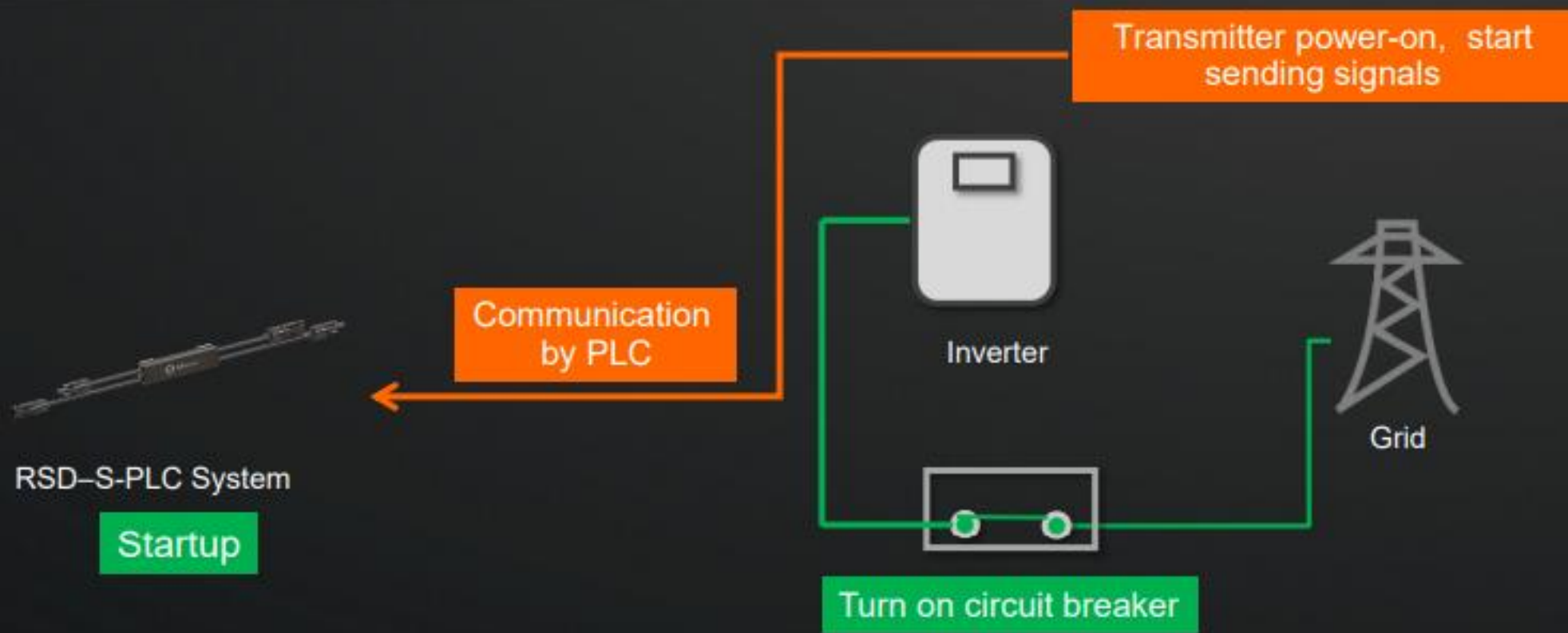
## System Initial State

After the system is set up, the initial state of the RSD-S-PLC is **OFF**, the PV array has less than **30V** voltage output.



## System Startup

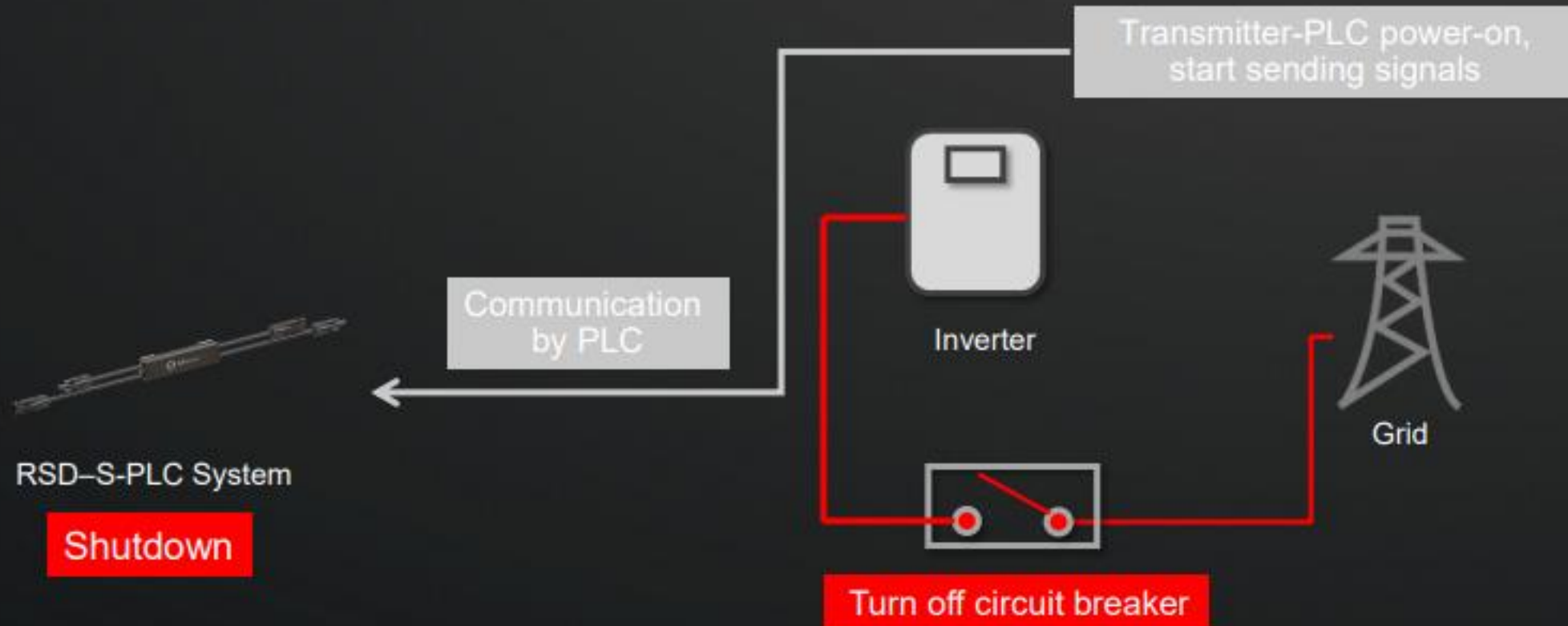
When setting the circuit breaker on the inverter AC side to the on position, the inverter and transmitter will be powered on at the same time. The Transmitter then sends a signal to the RSD-S-PLC units which start up within 10s of receiving the signal, keeping their PV modules connected and supplying energy. After waiting a few minutes (wait time determined by the inverter), check the string DC voltage on the inverter screen, ensuring that the RSD -S-PLC have successfully started up.





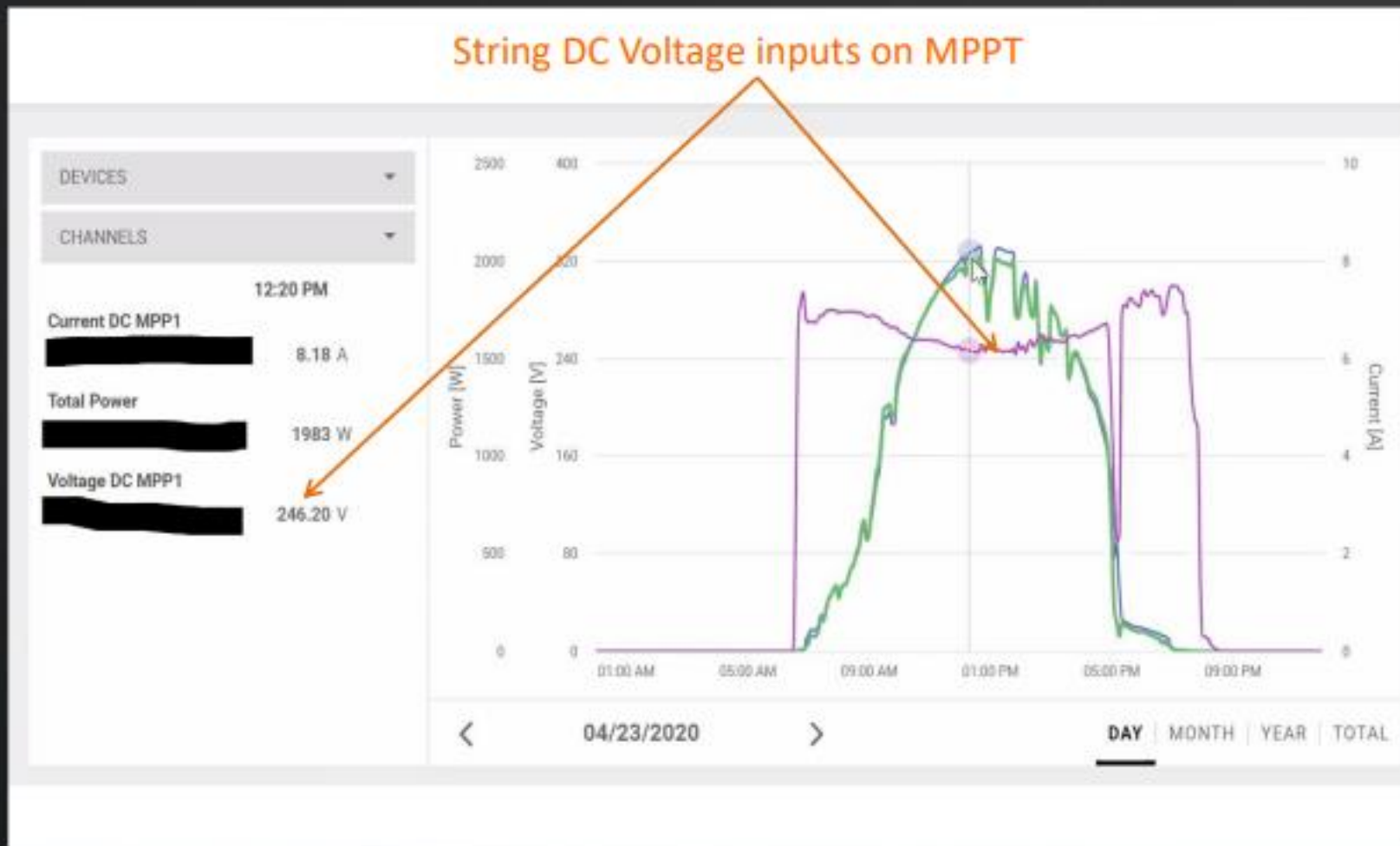
## System Shutdown

When the circuit breaker on the inverter AC side is on the off position, the inverter and transmitter will be jointly powered off. The transmitter then stops sending the signal to the RSD-S-PLC units, then it will shut down the PV module power output within 10s.



# APsmart MLRSD Monitoring & Troubleshooting

# String Inverter Real-Time Monitoring Portal – DC Voltages on MPPTs





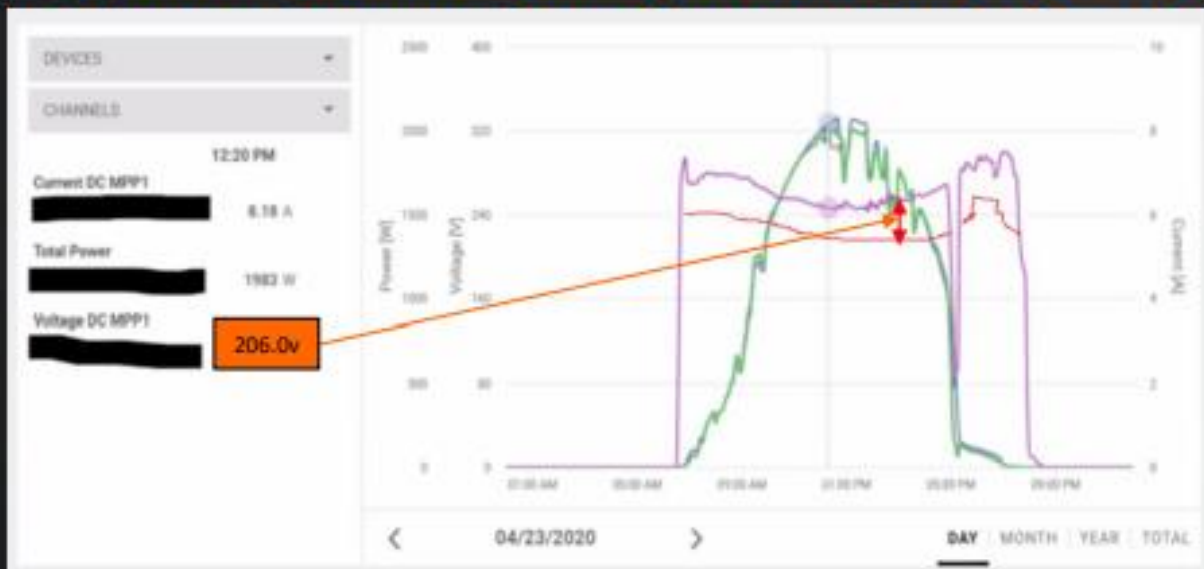
## RSD-S-PLC Performance in the Field Summary

- Since APsmart RSD devices exactly followed NEC 2017 690.12 Rapid Shutdown standard, it only applied single PV module voltages (< 80v) on terminals, also device is fully potted by Silicone within UL rated enclosure, fundamentally **reduced** the risk of **MLPE firing on the rooftop**. Based on field data so far, has been proved APsmart RSD solution **will NOT cause fire on the rooftop, with 0% & 0 case over 500K installed worldwide**.
- The highest failure rate component is **MOSFETs**, caused them either opened or shorted with thermal runaway, eventually bubbled on enclosure and bypass the module. **It is detectable by monitoring string inverter's performance portal each MPPT voltages level**.
- The overall failure rate in the field so far is less than **0.02%** for above 500K devices are running WW (based on the RMA data from Q2 2021).

## APsmart Products Failure Mode: RSD-S-PLC's MOSFETs

### MOSFETs Failure Mode:

- RSD-S-PLC is opened to *bypass* the module ( $V_{rsd\_out}=0v$ ), cause PV system has *string operating DC voltage dropped constantly after system turns on.*



Performance: MPPT DC Voltages drop



Visual Inspection: Enclosure bubbling

- RSD-S-PLC is shorted to *open* the module ( $V_{rsd\_out}>1v$ ), cause device lost its Rapid Shutdown function, *string open-air DC voltage will be greater than 1v X # RSD-S-PLCs, then damaged by thermal & bypass.*



## APsmart Products Failure Mode: Solder Joint Arcing (Worst Case)

### Low voltages arcing < 80v Failure Mode (Failure rate is very low):

- RSD-S-PLC is arcing on positive input terminal due to soldering joint variations, caused **thermal damaging on PCBA and melting the enclosure, Silicone potting will be smoking out without flaming**.



Visual Impact: Silicone smoking out, discolored backsheet, melted enclosure



MLPE Products Reliability & Lifetime


### High voltages arcing > 80v Failure Mode (Failure rate is extremely low):

- RSD-S-PLC is arcing on positive output terminal, under full homerun string voltages, caused homerun **opening circuit ( $V_{string} = 0v$ ), triggering AFCI alert on string inverter then shut down the system**.




## RSD Receivers Troubleshooting Steps:

**Step1:** Identify failed inverter/MPPT have dropped DC output voltages



**Step2:** Identify failed strings on MPPT have changed DC open-air voltages

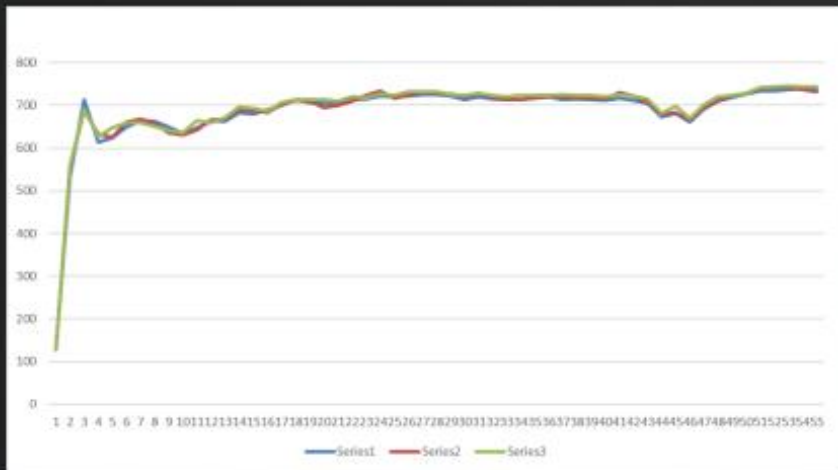


**Step3:** Locate failed devices inside this string by thermal detectors.

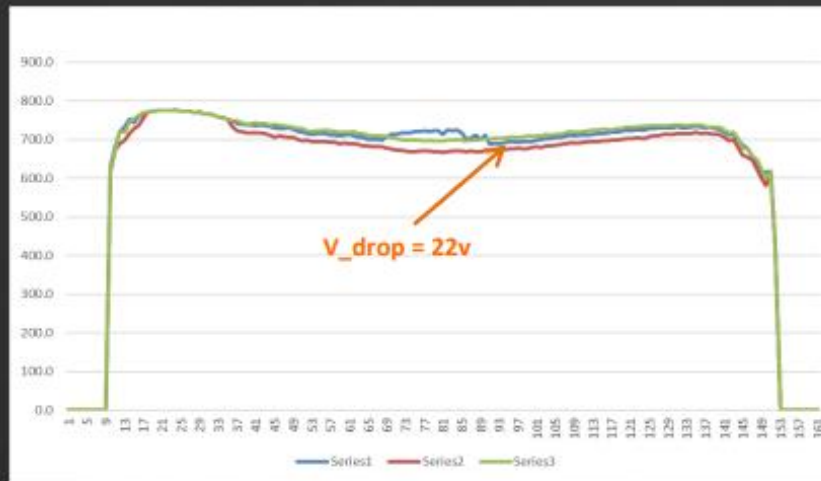


**Step4:** Switch-off grid, confirm suspect device by DMM & RSD-EYE+

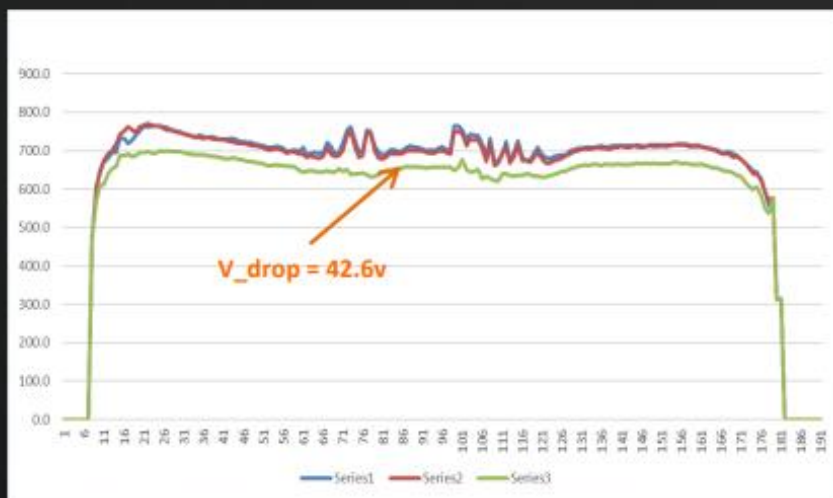
# RSD Failures Determined on System Level – Inverter/MPPT's Operating Voltages Drop



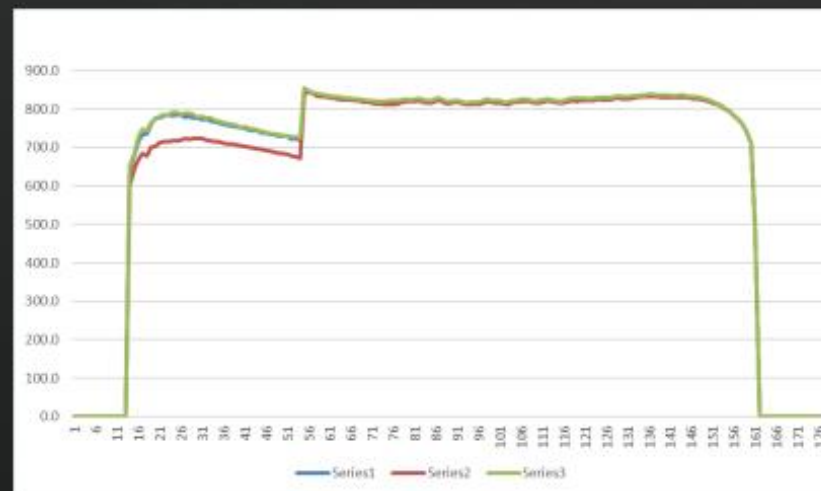
**Inverter has no failed devices**



**Inverter has one failed devices in MPPT#3**

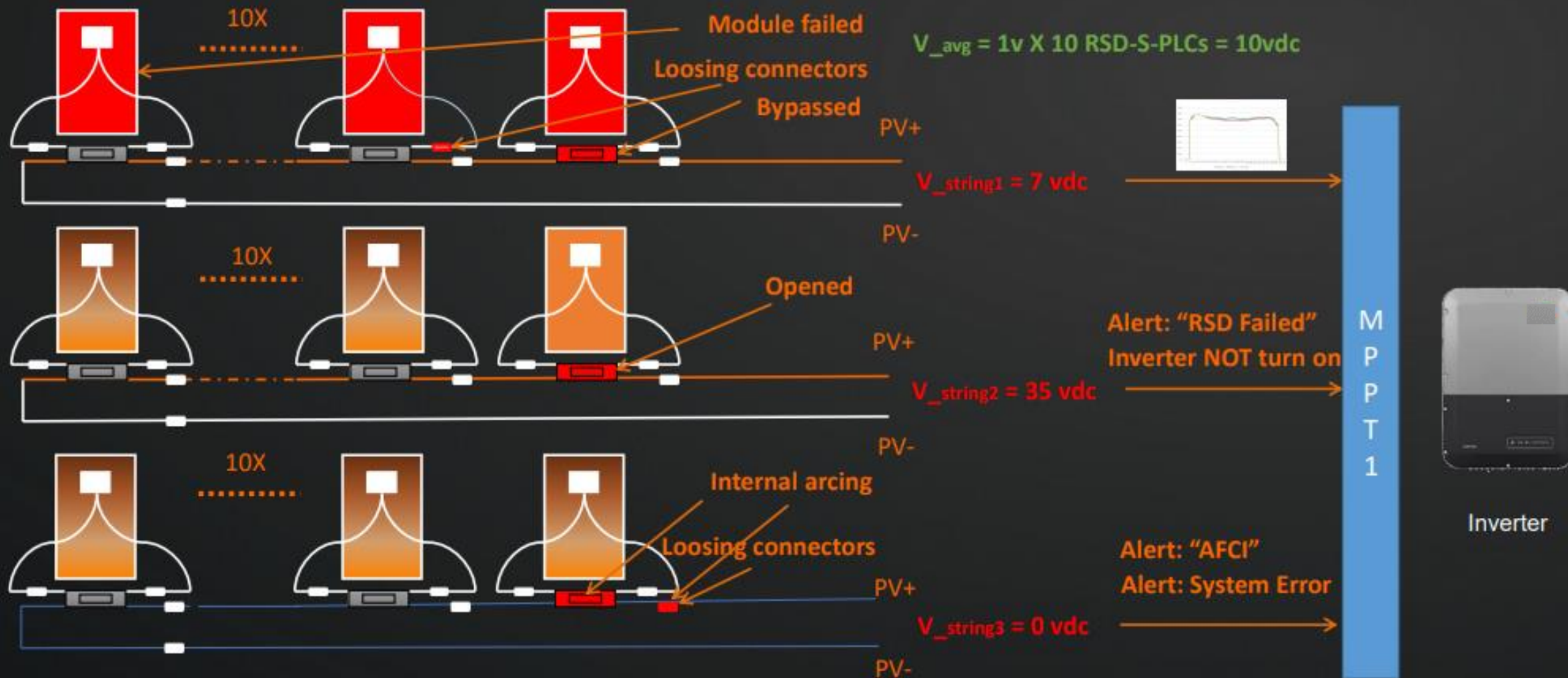


**Inverter has 2 failed devices in MPPT#3**



**Inverter replaced failed devices and system recovered**

# RSD Failures Determined on String Level – String Open-Air Voltages Changed

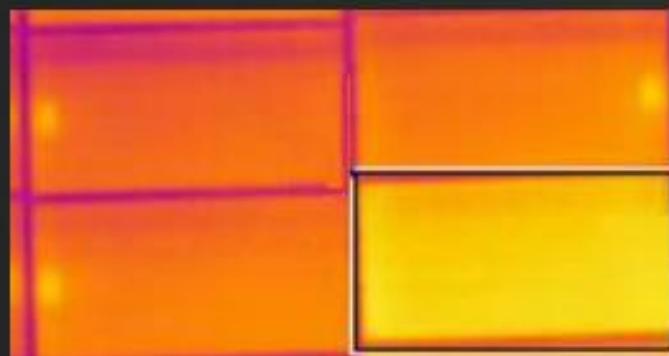




## RSD Failures Determined on Module Level – Located by vary tools



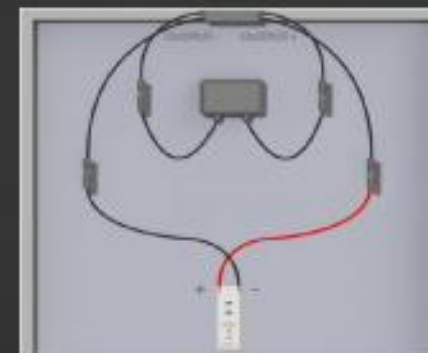
Infrared Camera



Bypassed: "Light module" when RSD receivers are on  
 Opened: "Dark module" when RSD receivers are off



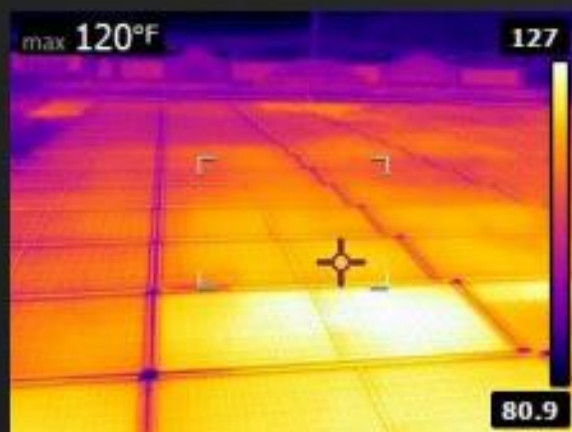
RSD-EYE+ Detector



Bypassed:  $V_{on} = 0v$   
 Opened:  $V_{off} > 1v$



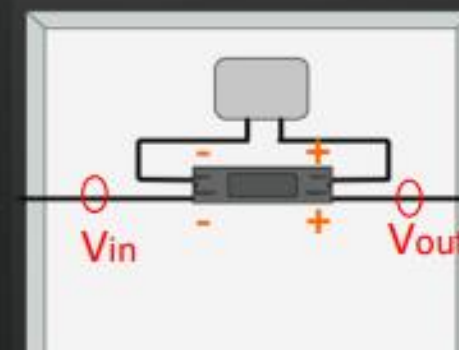
Thermometer



Arcing: "Hot-Spot" when RSD Receiver is on



Clamp DMM



Bypassed:  $V_{in} - V_{out} = 0v$   
 Opened:  $V_{out} - V_{in} > 1v$

## RSD Devices Troubleshooting Guidelines & Best Practice:

- RSD system troubleshooting procedure recommendation: it is better to diagnostic the failing points from PV system side to inverter/Grid side, in order to isolate and locate the failed parts easier. After confirming PV array has no issues, then next to check the inverter function. **Always calling APsmart technical support first!**
- APsmart RSD devices had been carefully designed to ignore the “AFCI Unwanted Tripping” issue, so if inverter is alerting on AFCI, it must have the arcing occurred somewhere in the system, engineers need to investigate immediately onsite. **If AFCI caused by RSD internal arcing, by investigating earlier, it will significantly reduce the comprehensive thermal damages on module!**
- Troubleshooting best practices: **De-energize system and inverters first.**
  - Disconnecting homerun from inverter first, then following the troubleshoot steps to find out failed strings;
  - Using combination of RSD Start Kit & thermal detectors (IR camera or thermometer) to locate failed parts;
  - Using RSD-EYE+ or DMM to confirm the failed RSD devices.

# Reliability Evaluation Program by PVEL – Accelerated Lifetime Test

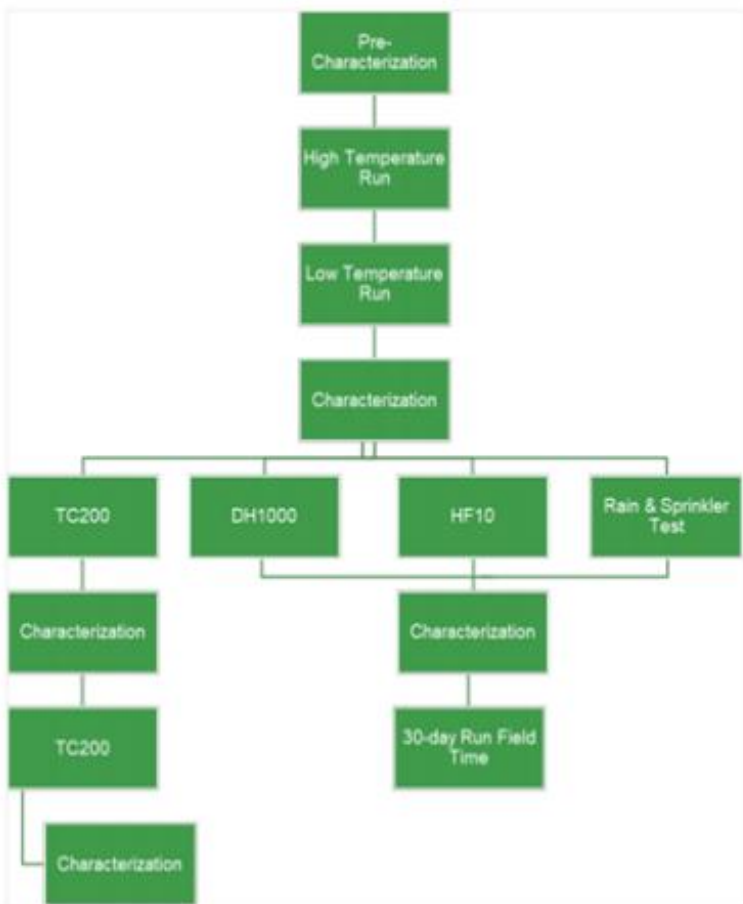


Figure 2-1: Test plan process diagram

PVEL ALT Program



## 3.3 Post Passive Chamber Evaluation- TC400

### 3.3.1 Visual Inspection

No visual defect or change was observed as a function of passive chamber stress.

### 3.3.2 Verification of MLRSD Operation

In an ambient environment, the functional test repeatedly tested the ability of the RSD to reduce DC voltage below the threshold value within 30 seconds upon the loss of AC voltage. This is graphically presented in Figure 3-15 and Figure 3-16.

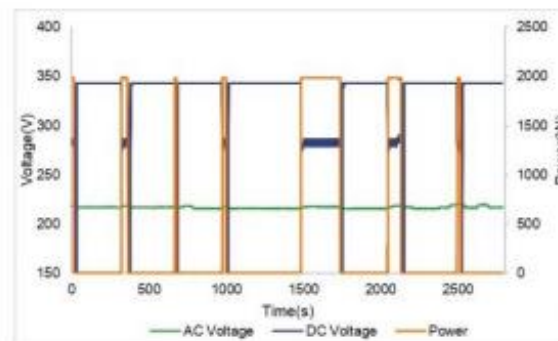


Figure 3-15: Functional Test Evaluation

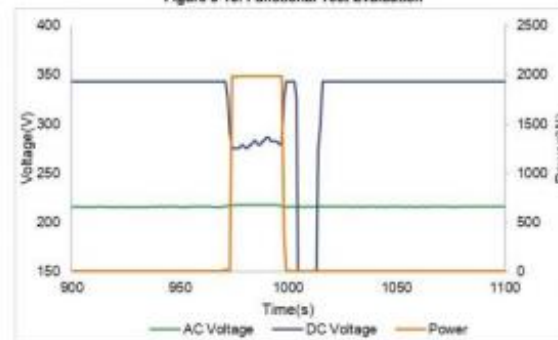


Figure 3-16: Functional Test Evaluation – Detail

Thermal Cycling 400 Cycles Result



# Certifications

## CSA certified



## TUV certified



## FCC certified




## SUNSPEC certified



# CSA Certifications – UL 1741 E2. Tested & CSA C22.2 PVRSS Certified

	
<h2>Certificate of Compliance</h2>	
Certificate: 70218632	Master Contract: 259077
Project: 70218632	Date Issued: 2019-06-13
Issued to: Altenergy Power Systems Inc. No. 1 Yata Road Juzing, Zhejiang, 314050 CHINA Attention: Kevin Lu	
<i>The products listed below are eligible to bear the CSA Mark shown with adjacent indicators 'C' and 'US' for Canada and US or with adjacent indicator 'US' for US only or without either indicator for Canada only</i>	
	Issued by: Allen Yee Allen Yee
<b>PRODUCTS</b>	
CLASS 5311 09 - POWER SUPPLIES - Distributed Generation Power System Equipment CLASS 5311 89 - POWER SUPPLIES - Distributed Generation Power System Equipment - Certified to U.S. Standards	
Photovoltaic Rapid Shutdown System Equipment, Model No. RSD-S-PLC-A and RSD-S-PLC-B, used to cut off the DC connection of PV modules after the Transmitter power supply circuit breaker is off. Rack mounted or mounted to the PV module with adhesive. PLC communication used.	
Initiation device, Model No. Transmitter-PLC, contains two installation models: 1) Transmitter - PLC (PCBA), 2) Transmitter - PLC	
<b>Note:</b> 1. For details related to rating, size, configuration, etc., reference should be made to the CSA Certification Record, Certificate of Compliance Annex A, or the Descriptive Report. 2. Photovoltaic Rapid Shutdown Function has also been evaluated according to NEC-2017 Section 690.12 applicable requirement.	
DDO 07 Rev. 2016-04-08	© 2019 CSA Group. All rights reserved. Page 1

	
Certificate: 70218632	Master Contract: 259077
Project: 70218632	Date Issued: 2019-06-13
<b>APPLICABLE REQUIREMENTS</b>	
UL Std. No. 1741-Second Edition - Inverters, Converters, Controllers and Interconnection System Equipment for Use With Distributed Energy Resources (February 15, 2018)	
CSA C22.2 No. 330-17 - Photovoltaic rapid shutdown systems	
<b>Note:</b> 1. CSA C22.2 No. 530-17 is used in conjunction with CSA C22.2 No.107.1-16 - General Use Power Supplies. 2. Compliance with UL 1741-Second Edition (February 15, 2018) include compliance with applicable requirement of UL 991, Edition 3, Tests for Safety-related controls employing solid-state devices. 3. Compliance with CSA C22.2 No. 330-17 include compliance with applicable requirement of CSA C22.2 No. 0.8-12 Safety functions incorporating electronic technology.	
DDO 07 Rev. 2016-04-08	© 2019 CSA Group. All rights reserved. Page 2

# CSA PVRSS Compatible Inverter List



## APsmart Rapid Shutdown Solutions Compatibility

SUNSPEC Listed	PVRSS Matching Listed					
SMA	CHINT	FRONIUS	SOLIS	GOODWE	CSI	LG
SB3.0-1SP-US-41	CPS SCA20KTL-DO-R/US-480	Primo GEN24 3.8 208-240	Solis-50K-US-SW; Solis-50K-US-LSW;	GW9600A-ES; GW8600A-ES	CSI-66K-T480GL01-UB	D007KEEN261
SB3.8-1SP-US-41	CPS SCA25KTL-DO-R/US-480	Primo GEN24 5.0 208-240	Solis-66K-US-F-SW; Solis-66K-US-F-LSW;	GW7600A-ES; GW7000A-ES	CSI-60K-T480GL01-UB	<b>GROWATT</b> Growatt SPH 3000TL BL-US; Growatt SPH 3600TL BL-US Growatt SPH 4000TL BL-US Growatt SPH 4600TL BL-US Growatt SPH 5000TL BL-US Growatt SPH 6000TL BL-US MIN 8200TL-XH-US, MIN 9000TL-XH-US, MIN 10000TL-XH-US, MIN 11400TL-XH-US, MIN 3000TL-XH-US, MIN 3800TL-XH-US, MIN 5000TL-XH-US, MIN 6000TL-XH-US, MIN 7600TL-XH-US
SB5.0-1SP-US-41	CPS SCA50KTL-DO/US-480	Primo GEN24 6.0 208-240	Solis-60K-US-F-SW; Solis-60K-US-F-LSW;	GW6000A-ES; GW5000A-ES	CSI-50K-T480GL01-UB	
SB6.0-1SP-US-41	CPS SCA60KTL-DO/US-480	Symo Advanced 10.0-3 208-240	Solis-50K-US-F-SW; Solis-50K-US-F-LSW;	GW9600A-MS; GW8600A-MS	CSI-40K-T480GL01-UB	
SB7.0-1SP-US-41	CPS SCA25KTLDO/US-208	Symo Advanced 12.0-3 208-240	Solis-40K-US-F-SW; Solis-40K-US-LSW;	GW7600A-MS; GW7000A-MS	CSI-36K-T480GL01-UB	
SB7.7-1SP-US-41		Symo Advanced 15.0-3 480	Solis-40K-US-SW; Solis-36K-US-SW;	GW6000A-MS; GW5000A-MS	CSI-30K-T480GL01-UB	
STP 50-US-41	<b>YASKAWA</b>	Symo Advanced 20.0-3 480	Solis-36K-US-F-SW; Solis-36K-US-LSW;	GW9600A-IS; GW8600A-IS	CSI-25K-T480GL01-UB	
STP 33-US-41	PVI 50TL-480	Symo Advanced 22.7-3 480	Solis-30K-US-F-SW; Solis-30K-US-LSW;	GW7600A-IS; GW7000A-IS	CSI-25KTL-GS-FLB	
STP 62-US-41	PVI 60TL-480	Symo Advanced 24.0-3 480	Solis-30K-US-SW; Solis-25K-US-SW;	GW6000A-IS; GW5000A-IS	CSI-30KTL-GS-FLB	
	PVI 20TL-480-R		Solis-25K-US-F-SW; Solis-25K-US-LSW;	GW9600H-ES; GW8600H-ES	CSI-36KTL-GS-FLB	
	PVI 25TL-480-R		Solis-1P10K-4G-US; Solis-1P9K-4G-US;	GW7600H-ES; GW7000H-ES	CSI-40KTL-GS-FLB	
	PVI 25TL-208		Solis-1P8.6K-4G-US; Solis-1P8K-4G-US;	GW6000H-ES; GW5000H-ES	CSI-40KTL-GS-B	
		<b>SOLAX</b>	Solis-1P7.6K-4G-US; Solis-1P7K-4G-US;		CSI-50KTL-GS-FLB	
	<b>DELTA</b>	A1-Hybrid-6.0-US	Solis-1P6K-4G-US; Solis-1P6K2-4G-US;	<b>Q CELLS</b>	CSI-50KTL-GS-B	
	M10-4-TL-US	A1-Hybrid-7.0-US	Solis-1P5K-4G-US; Solis-1P4.6K-4G-US;	Q.HOME- HYB-G1-6.0,	CSI-60KTL-GS-B	
	M10-TL-US	A1-Hybrid-7.6-US	Solis-1P4K-4G-US; Solis-1P3.6K-4G-US;	Q.HOME- HYB-G1-7.0,	CSI-66KTL-GS-B	
	M8-TL-US	A1-Hybrid-8.6-US	Solis-1P3K-4G-US; Solis-1P2.5K-4G-US;	Q.HOME- HYB-G1-7.6,		
	M6-TL-US	A1-6.0-US	Solis-1P2K-4G-US; Solis-1P1.5K-4G-US;	Q.HOME- HYB-G1-8.6;		
	M5-TL-US	A1-7.0-US	Solis-1P1K-4G-US; RHI-1P5K-HVES-5G;	Q.HOME- AC-G1-6.0,		
	M4-TL-US	A1-7.6-US	RHI-1P6K-HVES-5G; RHI-1P7K-HVES-5G;	Q.HOME- AC-G1-7.0,		
	E8-TL-US	A1-8.6-US	RHI-1P7.6K-HVES-5G; RHI-1P8K-HVES-5G;	Q.HOME- AC-G1-7.6,		
	E6-TL-US		RHI-1P9K-HVES-5G; RHI-1P10K-HVES-5G;	Q.HOME- AC-G1-8.6;		
	E4-TL-US					

Note: The listed inverter products are operationally compatible with APsmart RSD-S-PLC.

Altenergy Power Systems Inc. CSA file No.: 259077


Note: The listed inverter products are operationally compatible with both APsmart RSD-S-PLC and RSD-D.





# APsmart MLRSD Technical Support & RMA Process

Applications Support: <https://apsmartglobal.com/library/>

 [Why APsmart](#) [News](#) [Partners](#) [Resources](#) [Contact](#)

## Contact APsmart

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### Get in Touch

Our team here at APsmart are committed to providing the highest quality service to our customers and partners.

[Join our interest list](#)

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Contact Name \*

First  Last

Email \*

Phone \*


  
  

Country \*

### APsmart Location

600 Ericksen Ave NE, Suite 200  
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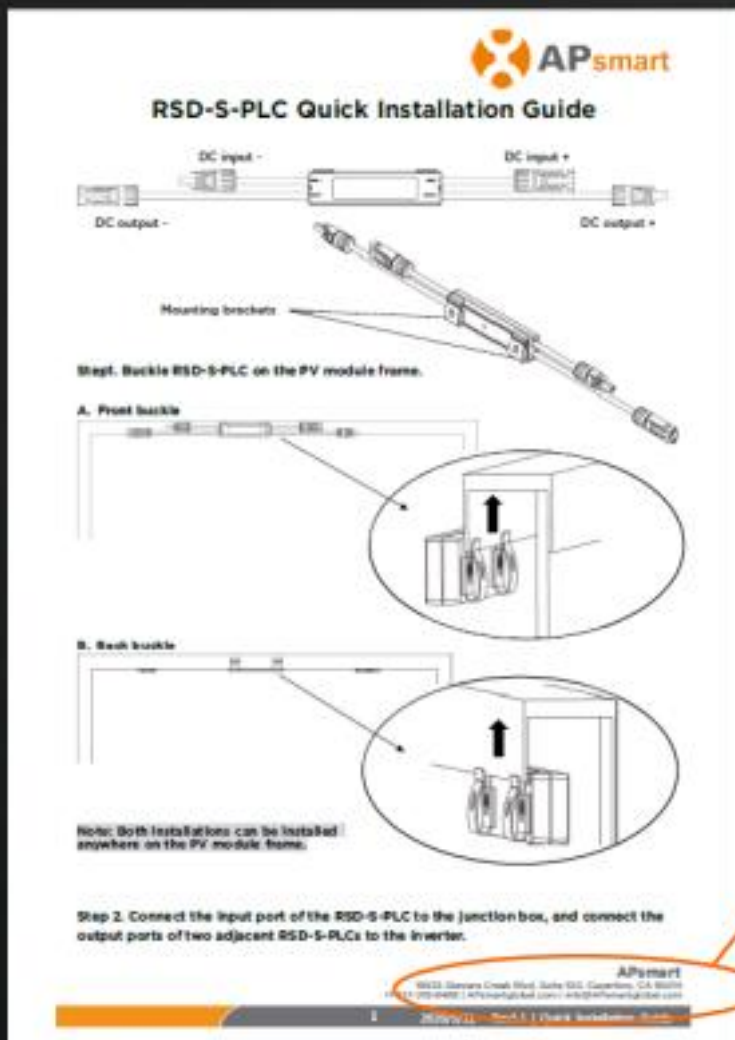
[SUPPORT](#)

  
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MICROINVERTERS?**  
[APsystems.com](https://APsystems.com)

**Information request online portal: <https://apsmartglobal.com/#contact>**

# Installers Support:

## RSD-S-PLC



**APsmart**  
RSD-S-PLC Quick Installation Guide

DC input -      DC input +  
DC output -      DC output +

Mounting brackets

Step 1. Buckle RSD-S-PLC on the PV module frame.

**A. Front buckle**

**B. Back buckle**

Note: Both installations can be installed anywhere on the PV module frame.

Step 2. Connect the input port of the RSD-S-PLC to the junction box, and connect the output ports of two adjacent RSD-S-PLCs to the inverter.

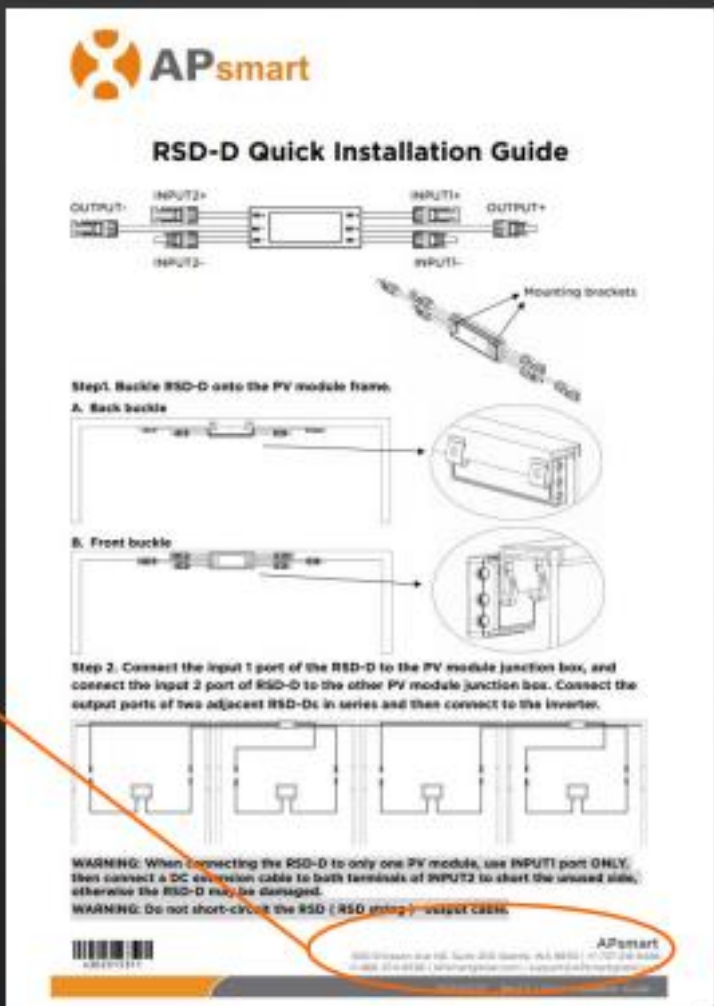
**APsmart**  
9533 Stevens Creek Blvd, Suite 300, Cupertino, CA 95014  
Tel: +1 408 244 8833 | www.altenergy.com | support@altenergy.com

**Technical Support:**  
 Email: [support@apsmartglobal.com](mailto:support@apsmartglobal.com)  
 Web: <https://apsmartglobal.com/support/>  
 Support Hotline: 1-866-374-8538



Product Label

## RSD-D



**APsmart**  
RSD-D Quick Installation Guide

OUTPUT-      INPUT2+      INPUT1+      OUTPUT+  
INPUT2-      INPUT1-

Mounting brackets

Step 1. Buckle RSD-D onto the PV module frame.

**A. Back buckle**

**B. Front buckle**

Step 2. Connect the input 1 port of the RSD-D to the PV module junction box, and connect the input 2 port of RSD-D to the other PV module junction box. Connect the output ports of two adjacent RSD-Ds in series and then connect to the inverter.

**WARNING:** When connecting the RSD-D to only one PV module, use INPUT1 port ONLY. Then connect a DC extension cable to both terminals of INPUT2 to short the unused side, otherwise the RSD-D may be damaged.

**WARNING:** Do not short-circuit the RSD (RSD string) output cables.

**APsmart**  
9533 Stevens Creek Blvd, Suite 300, Cupertino, CA 95014  
Tel: +1 408 244 8833 | www.altenergy.com | support@altenergy.com



O&M Support: Technical Support Request Online Portal & RMA Request Form

The screenshot shows the APsmart Technical Support web page. At the top left is the APsmart logo. A navigation menu includes 'Why APsmart', 'News', 'Team', 'Partners', 'Resources', and 'Contact'. The main heading is 'APsmart Technical Support'. Below this, there is introductory text and contact information: 'Email: support@APsmartGlobal.com' and 'Phone: 1.888.374.8538'. A video thumbnail on the left features the APsmart logo and the text 'Technical Training Videos Webinars available!'. The right side of the page contains a contact form with the following fields:

- Company Name \*
- Contact Name \*
- First / Last
- Email \*
- Phone \*
- Country \*
- String Inverter Model (if known)
- Transmitters Manufacturer (if known)
- PV Module Manufacture (if known)
- PV System Configuration (2#Modules X #Strings X #Inverters)

<https://apsmartglobal.com/support/>

The screenshot shows the APsmart RMA Request Form. At the top is the APsmart logo and the heading 'RMA Request Form'. To the right, 'RMA Steps' are listed: 1. Fill out this form completely, 2. Attach collected data of failed devices, 3. Email to customer services, 4. Receive UPS tracking # for RMA. Below this, technical support contact info is provided: 'e-mail: apsmart.support@apssystem.com', 'Toll free: 1-888-374-8538', and 'web: apsmartglobal.com/support'. A section titled 'For Services Use Only' contains fields for 'Company Name', 'Distributor Name', 'RMA Number', 'Date RMA Issued', 'Ship To Address', 'City', 'State', 'Zip Code', 'Processed By', 'Requested By', 'Item Returned', 'Email', 'Date Returned', and 'Phone'. A table for item tracking follows:

Quantity	Product Code	Article #	Description	Serial Number	Return (Y/N)	Replaced Serial Number	Credit

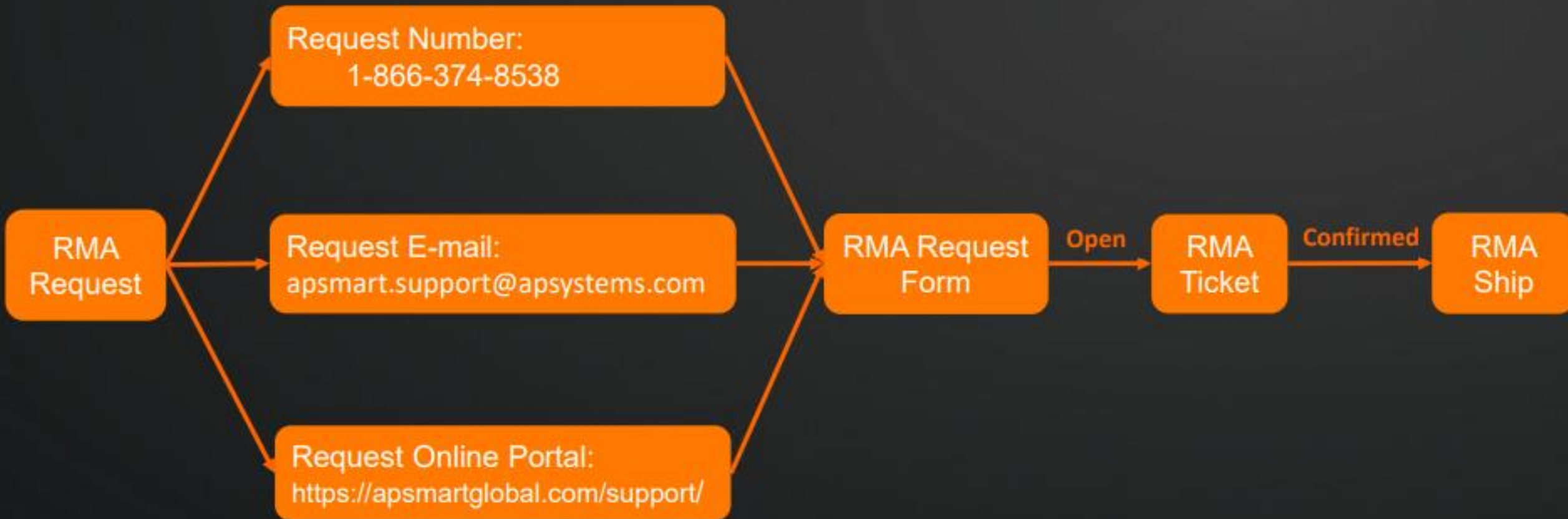
Below the table are fields for 'Product Codes' and 'Comments / Data Attachment'. A legend lists codes: 1. MP-S-PLC, 2. MP-3, 3. Transmitter/PLC, 4. Power Switch, 5. GI, 6. Solar Kit, 7. MP-5-PLC, 8. MP-10-PLC, 9. Other. Another 'For Services Use Only' section includes 'RMA Credit Inventory Issued' (Yes/No), 'Total Credit Amount', 'Transaction Number', 'Date Issued', 'Issued By', and 'Comments'. A footer note reads: 'Web: http://apsmartglobal.com, Copyright © 2016 Altenergy Power'.

<https://apsmartglobal.com/library/>

# Technical Support Process Cooperating with APS Service



## APsmart RMA Process: For All End Users







### **APsystems Limited Warranty for Rapid Shutdown Devices & Transmitter**

Altenergy Power System, Inc. ("APsystems") provides Rapid Shutdown Devices, including RSD-S-PLC and RSD-D, Transmitter-PLC, Transmitter-PLC Outdoor Kit, and RSD-EYE+. This Limited warranty ("Limited Warranty") covers defects in workmanship and materials of the Equipment for the specified duration ("Warranty Period") described below:

- RSD-S-PLC and RSD-D: twenty-five (25) years beginning on the earlier of ("Warranty Start Date"): (i) 4 months from the date the Equipment is shipped from APsystems; and (ii) the installation of the Equipment ("Warranty Start Date"). For PV module-embedded Equipment, the Warranty Period shall not exceed the maximum of (1) the PV module product warranty period and (2) the PV module power warranty period provided by the PV module manufacturer.
- Transmitter-PLC: ten (10) years beginning on the Warranty Start Date. For inverter-embedded Equipment, the Warranty Period shall not exceed the inverter product warranty period provided by the inverter manufacturer.
- Transmitter-PLC Outdoor Kit: three (3) years beginning on the Warranty Start Date, when used with the APsystems Rapid Shutdown Devices.
- RSD-EYE+: one (1) year beginning on the Warranty Start Date, when used with the APsystems Rapid Shutdown Devices.